

**Northern Illinois Area 20  
District 41 Answering Service  
Report for July, 2010**

We have had a couple of major glitches in the last week or so. First, the knob on the AB Switch broke. The immediate work-around was to buy a pair of pliers. We got the original switches from Amazon. So we ordered 2 new switches, with overnight delivery. (They gave us one AB and one ABCD switch. Now we have 2 AB Switches, which makes it much easier to reset the switches at the beginning and end of the work day.) Thanks to Terri and Jan for installing them!

Last Friday morning (7/16) the Church experienced an electrical fire on the second floor. (I'm told it was NOT in our office!) The fire department was there. And there was no second-floor power. I've heard it should be reestablished sometime Monday. So the Answering Service was down from Friday until the power is back. Maybe we could try to set up the phone answering machine to announce we are having technical difficulties and to call the CASO number. I'm not sure how that would work out without the phone plugged in.

My surgery is scheduled for Thursday, August 11<sup>th</sup>. I'll probably be out the rest of the month. John L volunteered to staff the office, since he was currently not working. He agreed to Mondays 9-1 with me and was "trained". Then he got a job. His work schedule will vary, but he may be available for some office shifts. I have several people to call that Leo and others have found. With the combination of the heat/humidity, my anemia, and my son's wedding, I haven't made many calls. I have called a couple of people and left a request to call me back – with no return calls.

We currently need people for Monday 9-1 (with me); Tuesday 5-7 (or later) to relieve Becky; Thursday 5-9 – nobody is there now; Friday 5-9 (with me – this should be a male who would not mind attending Resentmentville – my breakout group meets there currently). Jan could use someone to talk with on Thursdays.

Contributions were down this month. And so were calls. Something about Vacation Time and the hot weather.

Art C  
Northern Illinois Area (20)  
District 41 Answering Service Chair