

Northern Illinois Area 20

Unity - Service - Recovery

June 11, 2022

2022 SUMMER ASSEMBLY

DELEGATE'S REPORT

Welcome to the 2022 Summer Assembly!!

As one might imagine I've been anxiously awaiting today's Assembly as this is the day I'll be making my first "official" Assembly report since my trip to the General Service Conference. As I've prepared for today's report, I must say it's a bit difficult to figure out exactly what to report on and what to leave out (in the interest of time) because if it were up to me I'd report back on EVERYTHING that happened at the conference, but that would take hours.

For today, my "presentation" will be broken down into three separate parts-

1. Important things that happened at the conference that are NOT necessarily "agenda item" related-
2. An "Around the Picnic Table" finance presentation from our Class A Trustee & General Service Board Treasurer, Kevin Prior.
3. A review of Advisory Actions and Committee Considerations of the agenda items that were discussed at the conference.

I have created a power-point slide deck and separate spreadsheet which will be posted with this report after the Assembly. I know the spreadsheet looks a little daunting but hopefully after I explain it, it will prove as helpful to you all as it has been to me.

I will be also be giving Delegate reports at the districts below at the times and dates shown-

- Tues. Jun 21 D21 – Palatine
- Wed Jul 6 D64 - Aurora
- Thurs. Jul 7 D11 - Woodstock / Crystal Lake
- Thurs. Aug 18 D41 - Elmhurst

Please let me know if you would like to schedule a date and time when I can visit your District (or event) and give a report there as well.

Respectfully submitted-

Chris D.
Delegate
Area 20 / Northern Illinois
Panel 72

2022 Summer Assembly

Delegates Report Of The General Service Conference

Chris D. P72/A20

June 11, 2022

Northern Illinois Area 20
Unity - Service - Recovery



oooo

APRIL 24-30, 2022
BROOKLYN, NEW YORK

72ND GENERAL SERVICE CONFERENCE

A.A. COMES OF AGE 2.0:
UNIFIED IN LOVE & SERVICE

Chris D.
AREA 20 PANEL 72 DELEGATE



oooo



Conference Week Schedule (4/24-4/30)

- Arrived Thursday- 4/21
- Thursday Night – Friday
- Meetings began Sat-
- “Conference” - Sun- Sat
- Returned Sunday 5/1

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
24 <small>General Service Conference</small>	25 <small>AWS day</small>	26	27	28	29	30
<small>Opening Session: Grand Ballroom</small>	<small>Corrections Conf. Comm. Mtg</small>	<small>Corrections Conf. Comm. Mtg</small>	<small>Committee Reports and Discussion Grand Ballroom</small>	<small>Committee Reports and Discussion Grand Ballroom</small>	<small>Committee Reports and Discussion Grand Ballroom</small>	<small>Closing Brunch Grand Ballroom</small>
<small>Your Third Legacy Workshop</small>					<small>Pres: Publishing Highlights Grand Ballroom</small>	<small>Farewell Talks by Rotating Trustees Grand Ballroom</small>
<small>Lunch and Delegate Orientation by Region Greenpoint</small>	<small>Lunch Salons GH-I</small>	<small>Lunch Salons GH-I</small>	<small>Regional Delegates Luncheon Greenpoint</small>	<small>Lunch Salons GH-I</small>	<small>Lunch Salons GH-I</small>	
<small>Mechanics of the Conference - Questions from AA World Service Mtg</small>	<small>Opening and GSB Report Summary Grand Ballroom</small>	<small>Presentations/Discussion</small>	<small>Elections: Eastern Canada Regional Trustee; Pacific Regional Trustee Grand Ballroom</small>	<small>General Sharing Session - What's On Your Mind Committee Reports and Discussion Grand Ballroom</small>	<small>Committee Reports and Discussion</small>	
<small>EDW Mtg with Literature Trustees Grand Ballroom</small>	<small>AAWS Board Report Summary Grand Ballroom</small>	<small>Special Board Pres: Participation of Online Group Announce W</small>	<small>The Warranties - Our Promise to the Fellowship and the World Committee Reports and Discussion Grand Ballroom</small>	<small>Dinner Salons GH-I</small>	<small>Dinner Salons GH-I</small>	<small>GSO Tour</small>
<small>Corrections Mtg with Trustees Sunset Park</small>	<small>Grapevine Board Rpt Summary</small>		<small>Delegates Dinner and Delegates Only Mtg Salons GH-I</small>	<small>Dinner Salons GH-I</small>	<small>Dinner Salons GH-I</small>	
<small>Opening Dinner and AA Mtg Grand Ballroom</small>	<small>Dinner Salons GH-I</small>		<small>Committee Reports and Discussion Grand Ballroom</small>	<small>General Sharing Session - What's On Your Mind Grand Ballroom</small>	<small>Dinner Salons GH-I</small>	
<small>Finance Report Grand Ballroom</small>			<small>General Sharing Session - What's On Your Mind Grand Ballroom</small>	<small>Committee Reports and Discussion Grand Ballroom</small>	<small>Final Sharing Session Grand Ballroom</small>	
				<small>General Sharing Session - What's On Your Mind Grand Ballroom</small>	<small>Farewells by Rotating Delegates</small>	



Thursday - 4/21 – (Arrival)



Leaving on a jet plane!



On BROADWAY!

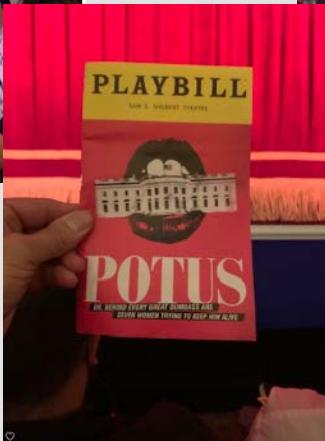
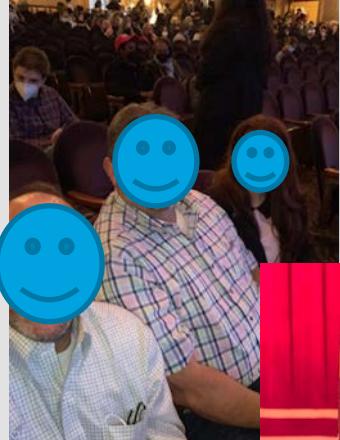


Time's Square

Friday - 4/22



Friday Night – 4/22 - (3) Illinois Delegates do NY!



Saturday 4/23

1728 MEETING

Tradition 4
Concept 3

**REMOTE COMMUNITIES MEETING

- Karla (P71/A93)
- Marita
- Tandy & Tami
- Elroy (P72/A46)
- Julie C (P71/A42)

EVENING DELEGATE'S ONLY MEETING & DINNER

- Use the staff
- Ask questions of Trustees at Sunday meeting
- Sit a different tables every day



Saturday 4/23 – Remote Communities Meeting

- Karla – Hispanic AREA 93 (LA)
- Marita – Trustee at Large – US
 - Remote Communities meetings
 - RC are sometime people who speak a different language
 - North – South forum July 16, 2022
- Tandy – Alaska Area 02
 - Snow mobile to villages to talk to chiefs
- Tami L – Area ??
 - *Waiting while someone tries to find the right words
 - *Softening body language
- Elroy – Area 46 (NM)
 - Gallup New Mexico – “Drunk Town” USA
 - Does embracing of new technology exclude those who don’t have access?



Sunday 4/24 (It begins!)

- Opening Session
 - Roll Call **Present!***
 - Overview of Agenda/Manual
 - **Keynote Address**
- **Your Third Legacy Workshop**
- Lunch with East Central Region (ECR) Trustee
- Mechanics of the Conference
- Presentations
 - **REDELA – Meeting of the Americas**
 - **A.A. around the World**
- Joint Trustee and Conference Committee Meeting
- Opening Dinner



Sunday

YOUR 3RD LEGACY WORKSHOP: 3 Delegate speakers followed by open sharing

- Are we fulfilling Bill & Bob's vision as outlined in their original proposal for an annual Conference?
- Beth P. – Need to think about what happened last year.

KEYNOTE ADDRESS: Kathi F, Pacific Regional Trustee

- Diversity: Does our membership, our Delegates, our Areas and our Boards truly reflect our population
- Will literature sales continue to sustain us into the future?
- Can we find a path for members of virtual/online groups to fully participate in the service structure?

AA Int'l & World Service Meeting: Marita R, Trustee at Large, US & Trish L, Trustee at Large, CA

- 2 million + members
- 123,000+ groups
- Presence in 180 nations
- Over 60 general service offices
- Literature translated into over 100 languages
- REDELA (Meeting of the Americas) – topics mirrored those in service meetings here – Diversity, Integrating Online Groups, & Safety & Respect



Workshops - Your Third Legacy

- ❖ Need more time to review reports. They're provided without adequate time to study them.
- ❖ Quality and accuracy of background information
- ❖ Lateness of getting list of Agenda Items and Background. Little time for distribution and review.
- ❖ **Timeliness of translation huge problem in some Areas. Delays contribute to gathering input and getting people involved.**
- ❖ EDW creates issues with Areas' schedules for Assemblies regarding items for upcoming Agenda. Timing creates real challenges.
- ❖ Lots of discussion from Panel 71's regarding pushback from some in Areas. However, majority were in favor of changes made. But members want to be heard, and pandemic did exacerbate ongoing communication issues in some ways, while openness to tech helped others.

THE GENERAL SERVICE CONFERENCE

OF ALCOHOLICS ANONYMOUS

YOUR THIRD LEGACY

WILL YOU ACCEPT IT?

By

Dr. Bob and Bill

November --- 1950

*This is a proposal to form "The General Service Conference of Alcoholics Anonymous" - a small body of State and Provincial A.A. Delegates meeting yearly, who could assume direct responsibility for the guidance of the A.A. General Service Headquarters at New York City.

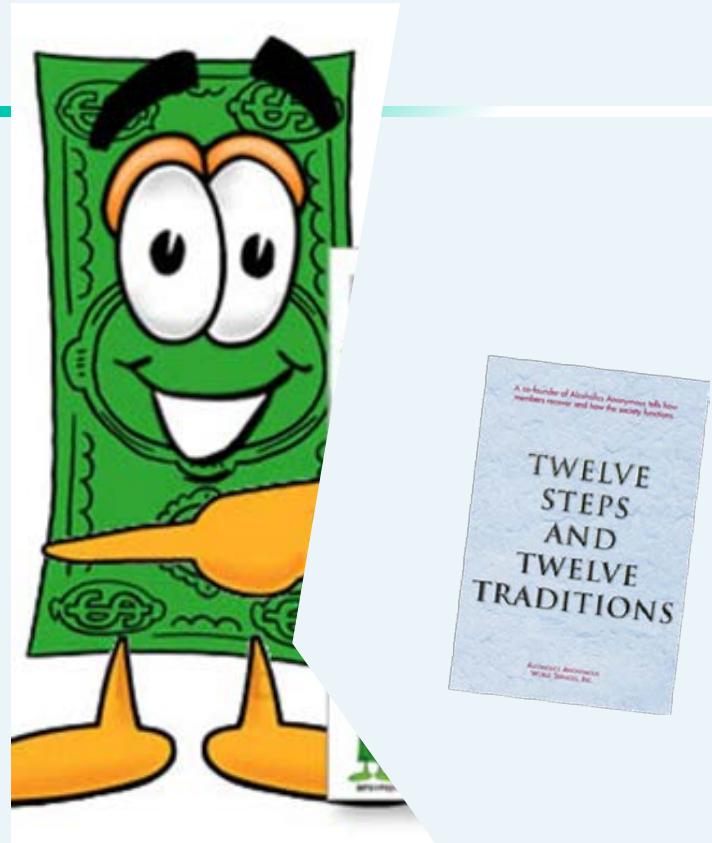
Monday

- ▶ ****MORNING COMMITTEE MEETINGS**
- ▶ THE FIRST 2 POSITIVE CASES WERE ANNOUNCED
 - ▶ RAPID TESTS WERE PROVIDED
 - ▶ THE MASKS STARTED TO COME OUT
- ▶ **AFTERNOON BOARD REPORTS**
 - ▶ **GENERAL SERVICE BOARD**
 - ▶ Consider use of time, talent & treasure when making recommendations
 - ▶ Technology & Online are points of risk for disunity – One size does not have to fit all
 - ▶ What is the GSB doing to better serve the fellowship?
 - ▶ **AAWS BOARD**
 - ▶ Member Services
 - ▶ Virtual Regional Forums
 - ▶ Publishing
 - ▶ Communication & Technology
 - ▶ **AA GRAPEVINE BOARD**
 - ▶ A small staff can do great things
 - ▶ Free content is not free, but at "no charge"
 - ▶ Long-term vision to become the voice of AA as a whole
 - ▶ **FINANCE REPORT**
 - ▶ 7th Tradition Self-support – 5% increase over 2020
 - ▶ Operating expenses – 32% decrease over 2020
 - ▶ Self-support covered 72% of operating expenses
 - ▶ AAWS Publishing gross profits 4.3% decrease from 2020
 - ▶ GENERAL SHARING SESSION – WHAT'S ON YOUR MIND?

Monday – Finance Meeting

Finance (Final Agenda Items)

- A. Review Self-Support Packet. (23)
- B. Consider request to add a historical disclaimer to the front of the book Twelve Steps and Twelve Traditions. (16)
- C. Consider request that all proposed changes to the book Twelve Steps and Twelve Traditions be handled in footnotes. (2)



Monday – Finance Meeting

F-3 – Self Support: Where Money and Spirituality Mix

- Changing language throughout from GSO to GSB where appropriate. Goal is to start messaging accurate and consistent information to the Fellowship about whom contributions are made to and how it relates to the General Service Office.
- Typo: Back of pamphlet, preamble: Alcoholics Anonymous is a fellowship **of** people who share their experience, strength and hope...

F-96 – The A.A. Group Treasurer

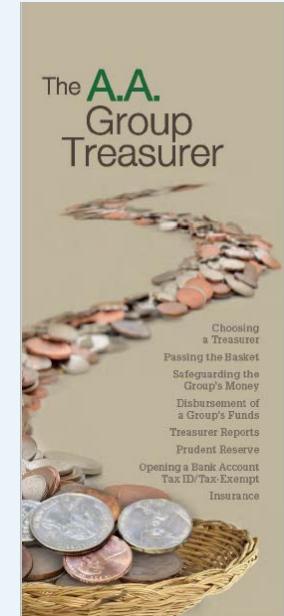
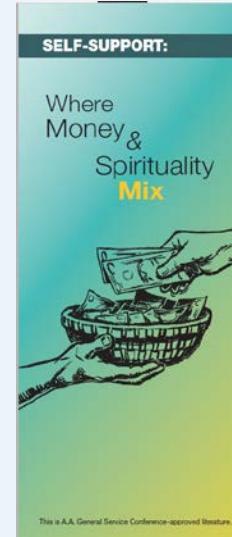
- Graphics on the front of the pamphlet: Graphic to depict today's contribution – including clicking online, coins, CAD and US dollar bills, coins, credit cards etc.
- Changing language throughout from GSO to GSB where appropriate
- Back of pamphlet: Make General Service Board bold
- Add asterisk with additional information "Be sure to ask your financial institution for their requirements" under Opening a Bank Account/Tax ID

MG-15 – A.A. Guidelines on Finance

- Changing language throughout from GSO to GSB where appropriate.
- Check for typos and/or inconsistencies
- Add asterisk with additional information "Be sure to ask your financial institution for their requirements" under Opening a Bank Account/Tax ID

F-203 – Your Seventh Tradition Contributions Flyer

- Changing language throughout from GSO to GSB where appropriate



Finance Committee – Self Support Card

SELF-SUPPORT

The Seventh Tradition states that Alcoholics Anonymous is self-supporting through our own contributions. The contributions help to cover the group's expenses. But the Seventh Tradition is more than simply paying for rent and other group expenses. It is both a privilege and a responsibility of individual groups and members to ensure that our organization, at every level, remains forever self-supporting and free of outside influences that might divert us from our primary purpose.

The monetary amount of each contribution is secondary to the spiritual connection that joins us in unity with A.A. groups around the world.

Service Material from the General Service Office

Self-Support Facts

Does G.S.O. handle all the contributions that come from the Fellowship?

While members and groups often use the phrase "contributing to G.S.O." contributions are actually made to the General Service Board, which is responsible for all Seventh Tradition contributions. The G.S.B. accepts contributions and uses them to help pay for services to the Fellowship that are carried out by employees of the two affiliate corporations working at the General Service Office.

Seventh Tradition contributions do not cover all costs of services; the shortfall is made up with literature sales.

Contributions may be made by check or credit card, using the contribution envelope. Make checks payable to the General Service Board and send to:

General Service Office
P.O. Box 2407
James A Farley Station
New York, NY 10116-2407

(Please write your group number on the check)

Online contributions may be made by credit card. Additionally, members or groups can set up recurring contributions that will automatically charge their credit card either monthly, quarterly or annually. Click on the A.A. Member Contributions Online icon on www.aa.org.

20M – 5/22 (GP)

F-42



Monday – GSB Report

► AFTERNOON BOARD REPORTS

► GENERAL SERVICE BOARD

- Consider use of time, talent & treasure when making recommendations
- Technology & Online are points of risk for disunity – One size does not have to fit all
- What is the GSB doing to better serve the fellowship?
- Location Plus (New GSO Office location)?

► Comments

- Caroline N (E. PA) – You seem to infer that technology causes disunity, is that true? I didn't receive any report or update for the P&A agenda item on online groups (that I chair), until we requested it. Answer .. Also looking for the sweet spot..
- Connie (Mt) – *I guess my question is that when the ad hoc committee is reviewing the needs for the office will job posting be available online beyond New York so some of us who live in Montana could apply for a job?*
- Brian T. (W. VA) **Comments about the slow translation process of background material.** Spend more money if necessary. A lot of discussion followed...Timing, months for board meetings, what is ready when, what items are agreed upon when, and when background could really start..
- Andreas H, (Oh) – *There was a lot of pain with the casualness in which we were instructed to "just prepare our Alternates", if we were unable to come here due to vaccination requirements.*



Monday – AAWS Report

► AFTERNOON BOARD REPORTS

► AAWS BOARD

- ▶ Member Services
- ▶ Virtual Regional Forums
- ▶ Publishing
- ▶ Communication & Technology
- ▶ Large Contributions
- ▶ Safety SMF-209
- ▶ AlcoholicsAnonymous.com

...There were 30 'extraordinary' contributions from A.A. entities received during 2021 totaling \$570,413 (5.3% of the total amount contributed). We believe these contributions are a result of restricted local service activities during Covid which caused treasuries to exceed maximum prudent reserves.

A.A.W.S. CORPORATE BOARD

Composition

Currently, A.A.W.S. has nine directors in total:



Monday – AAWS (SMF-209)

► AAWS BOARD

► Safety SMF-209 – (Agenda Item Lit B. LONG discussion)

- The publication of the service pieces last year related to safety in A.A., specifically the SMF-209 material, resulted in a significant amount of discussion and expressed concern within the Fellowship. The board engaged in lengthy discussions around this topic and determined at its December, 2021 meeting that a review and revision of the material was in order, taking into account sharing from the Fellowship and members of the board. A working group of Staff members was formed to execute the revision which was delivered in early January and sent to Pryor Cashman for legal review. After receipt from the attorneys, the final copy was reviewed and approved by both the A.A.W.S. board and the internal working group in a special A.A.W.S. board meeting called in February, 2022. The culmination of these efforts by board and office resulted in distribution of the revised SMF-209 and ancillary materials to all Conference members in early April, 2022. Due to the lack of clarity among those parties engaged in the creation of service material, a subcommittee of A.A.W.S. was constituted and charged with review of the history of service material and how that has informed current processes, identifying how the collective experience of A.A. is gathered to warrant production of service material and asked to suggest possible improvements to that process, and determining what defines service material and what determines whether a broader conscience is sought prior to publication. This subcommittee will report to the A.A.W.S. board the results of its work in a future meeting.



Monday – AAWS Comments

► AFTERNOON BOARD REPORTS

► AAWS BOARD (Everyone should READ THIS)

- Member Services
- Virtual Regional Forums
- Publishing
- Communication & Technology
- Large Contributions
- Safety SMF-209
- AlcoholicsAnonymous.com

...There were 30 'extraordinary' contributions from A.A. entities received during 2021 totaling \$570,413 (5.3% of the total amount contributed). We believe these contributions are a result of restricted local service activities during Covid which caused treasuries to exceed maximum prudent reserves.

► **Comments**

- Problem was letting this go in the first place. Once it gets out it never goes away.
- I'm sorry my heart is pounding because I'm going to say something that's going to be very unpopular for some people but I would like to caution the board as much as I appreciate the fact that you reacted to memberships complaints about the safety piece it *really concerns me that you pulled it back and changed it so quickly because that scares me that we may become captive to a local minority who can also at times be petty tyrannies and I don't want to see our membership captivated in such a way.* I'm concerned because I watched that play out and I really feel (and this is just my opinion) that things don't become politicized unless we as members make it political thank you
- *Fellowship Connect has issues with unavailable fields and drop-down tables.*
- *Submission of stories online and disparity of availability for Spanish community.*
- *Meeting guide app questions*
- *Will the service manual ever be done in ASL? NO, its printed to often to be able to keep up with that type of translation.*



Monday - Grapevine

► AA GRAPEVINE BOARD

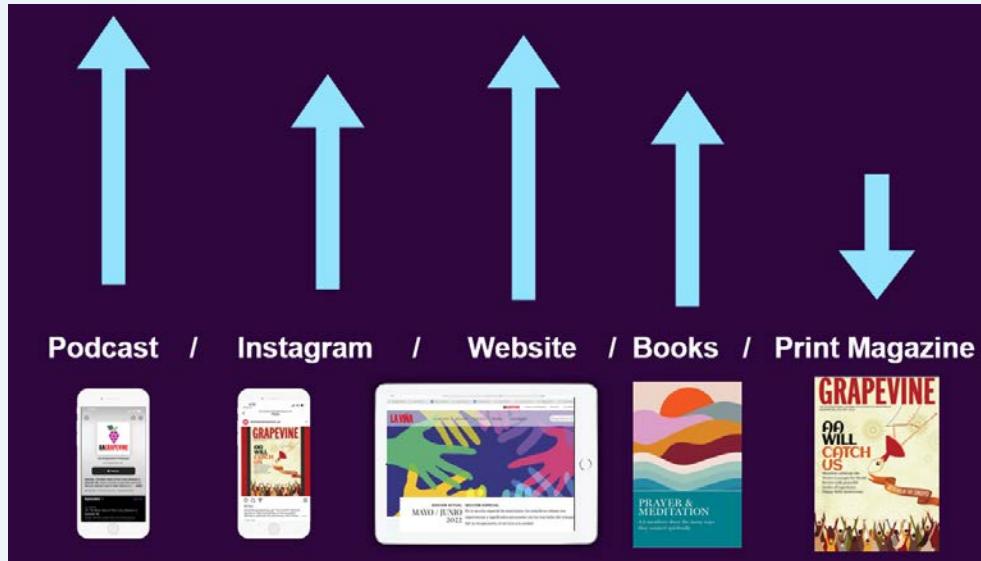
- ▶ A small staff can do great things
- ▶ Free content is not free, but at "no charge"
- ▶ Long-term vision to become the voice of AA as a whole

AA GRAPEVINE, INC.

Board Composition

Currently, AA Grapevine has nine directors in total:

2 GENERAL SERVICE TRUSTEES	2 REGIONAL TRUSTEES	1 CLASS A TRUSTEE	3 NONTRUSTEE DIRECTORS	1 PUBLISHER



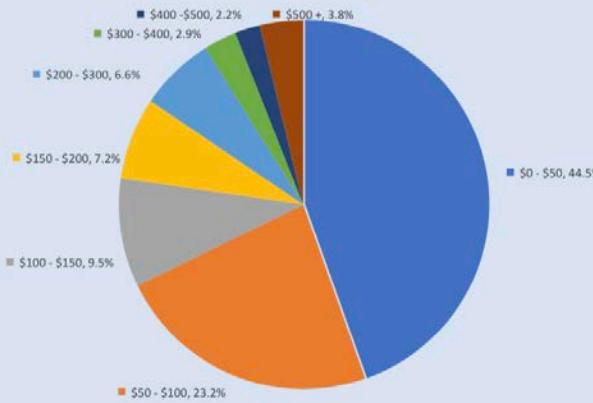


Monday

► FINANCE REPORT

- ▶ 7th Tradition Self-support – 5% increase over 2020
- ▶ Operating expenses – 32% decrease over 2020
- ▶ Self-support covered 72% of operating expenses
- ▶ AAWS Publishing gross profits 4.3% decrease from 2020

2021 Contributions by Dollar Value



- ▶ Kevin Prior – Class A

The board is divided into two "classes." This is outlined in the table below.

CLASS A	CLASS B
 (7 NONALCOHOLICS) Can serve TWO consecutive THREE-year terms	 (14 ALCOHOLICS) Can serve FOUR consecutive ONE-year terms

AROUND THE PICNIC TABLE



Kevin Prior, CFA, CPA
Class A (nonalcoholic) Trustee
General Service Board Treasurer

AUDIT RESULTS



- Completed on schedule
- Unmodified or “clean” audit opinion
 - The financial statements are fairly stated in all material respects
- No material weaknesses
- No significant deficiencies
- Five recommendations (compared to one in 2020 and seven in 2019)

2021 GSO FINANCIAL HIGHLIGHTS

- ❖ 7th Tradition of Self-Support – \$10.78 million set another record, up 5.07% from \$10.26 million in 2020
- ❖ Operating Expense - \$15.28 million down 31.6% from \$22.34 million in 2020
 - ❖ Program Service Expense - \$7.59 million down 38.7% from \$12.39 million in 2020
 - ❖ Supporting Services Expense - \$7.70 million down 22.6% from \$9.95 million in 2020
- ❖ Self-Support - covered 70.5% of operating expense and 142.0% of program service exp.
- ❖ AAWS publishing gross profits – \$6.30 million down 4.3% from \$6.58 million in 2020
- ❖ Operating surplus of \$1,697,141 but operating cash increase of only \$53,177

2021 GRAPEVINE FINANCIAL HIGHLIGHTS

- ❖ Grapevine paid print subscriptions decreased 11.5% in 2021. Subscriptions for the online and mobile app magazine increased 73.3%
- ❖ 2021 Grapevine results were a gross profit of \$1.091M on the magazine and a gross profit of \$411K on other published items. Operating expenses of \$1.808M resulted in an operating loss of \$112,618 compared to a loss of \$298,699 in 2020.
- ❖ General Fund support of La Viña service activity was \$388,646 in 2021, almost the same as \$385,771 in 2020.
- ❖ La Viña magazine circulation decreased by 12.4% in 2021 compared to a 36.6% decrease in 2020 after several prior years of growth.

2022 GSO BUDGET

- ❖ Total revenue \$16,761,400 compared to \$17,377,021 in 2021.
 - ❖ Contributions \$10,000,000 compared to \$10,775,871 in 2021.
 - ❖ Literature gross profit \$6,534,000 compared to \$6,297,678 in 2021.
- ❖ Total operating expense \$18,111,969 compared to \$15,282,198 in 2021.
- ❖ Operating deficit of \$1,350,569 compared to \$1,697,141 surplus in 2021.
- ❖ 2022 deficit to be paid for with 2021 surplus.

2022 GRAPEVINE BUDGET

- ❖ Print magazine circulation to increase to 62,000 from 56,081 in 2021.
- ❖ Online and e-Pub circulation to decrease to 8,842 from 8,972 in 2021.
- ❖ Gross profit on subscriptions \$1,236,434 compared to \$1,091,404 in 2021.
- ❖ Grapevine net operating surplus of \$19,234 compared to \$112,618 deficit in 2021.
- ❖ La Viña magazine circulation to increase to 7,500 compared to 6,312 in 2021.
- ❖ General Fund La Viña support of \$402,067 compared to \$388,646 in 2021.

2021 FINANCIAL HIGHLIGHTS

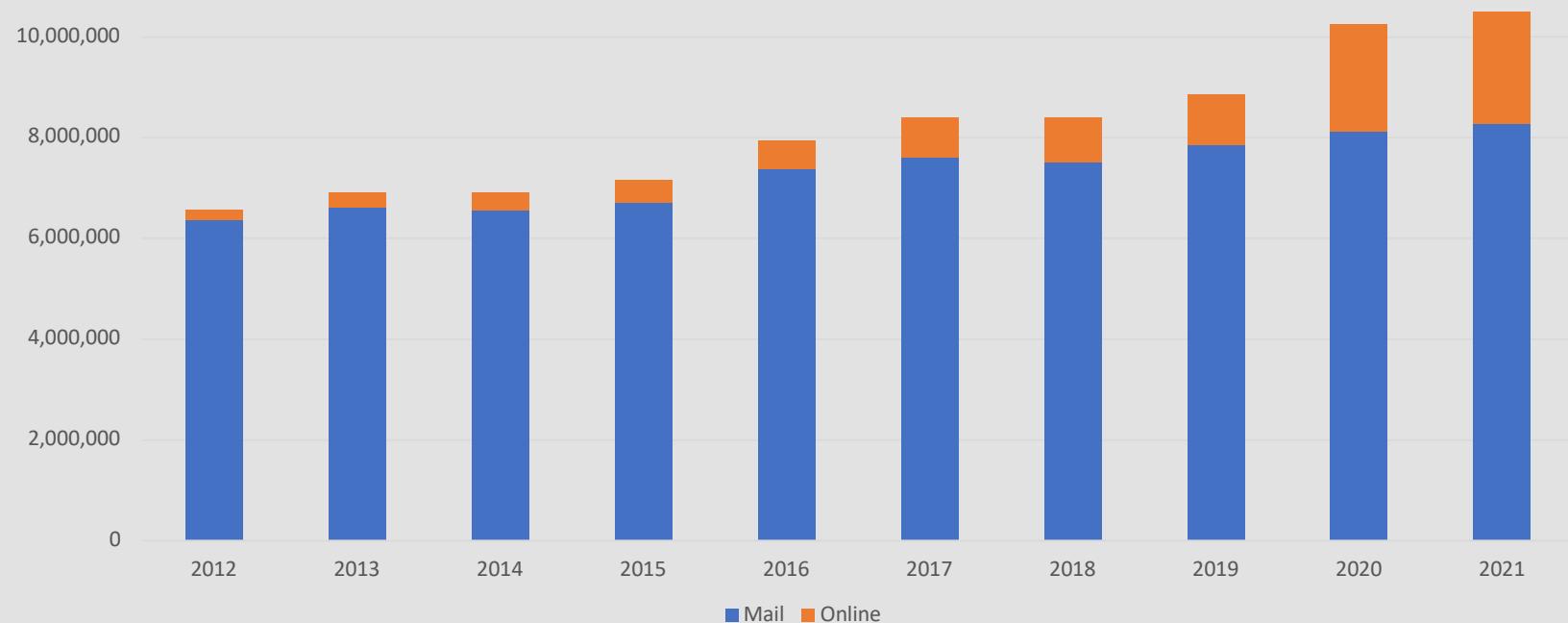
Amounts in \$	2021 ACTUAL	2021 BUDGET	2021 ACTUAL COMPARED TO 2021 BUDGET	2020 ACTUAL	2021 ACTUAL COMPARED TO 2020 ACTUAL
GENERAL SERVICE OFFICE					
th Tradition Contributions	10.78 M	10.0 M	0.78 M (7.80%) increase	10.26 M	0.52 M (5.07%) increase
Literature Gross Profit	6.30 M	6.84 M	0.54 M (7.89%) decrease	6.58 M	0.28 M (4.26%) decrease
Operating Surplus/(Deficit)	1.6 M	0.7 M	0.9 M increase	0.1 M	1.5 M increase
GRAPEVINE & LA VIÑA					
Average Circulation	65,053	67,565	2,512 (3.72%) decrease	68,572	3,519 (5.13%) decrease
Surplus/(Deficit)	(113 K)	(354 K)	241 K better	(299) K	186 K better
General Fund support of La Viña service activity	389 K	402 K	13 K (3.23%) decrease	385 K	4 K (1.03%) increase
RESERVE FUND					
Coverage Ratio	8.5 months	N/A	N/A	7.9 Months	Increase of 0.6 months (7.59%)

GRATITUDE – 7TH TRADITION

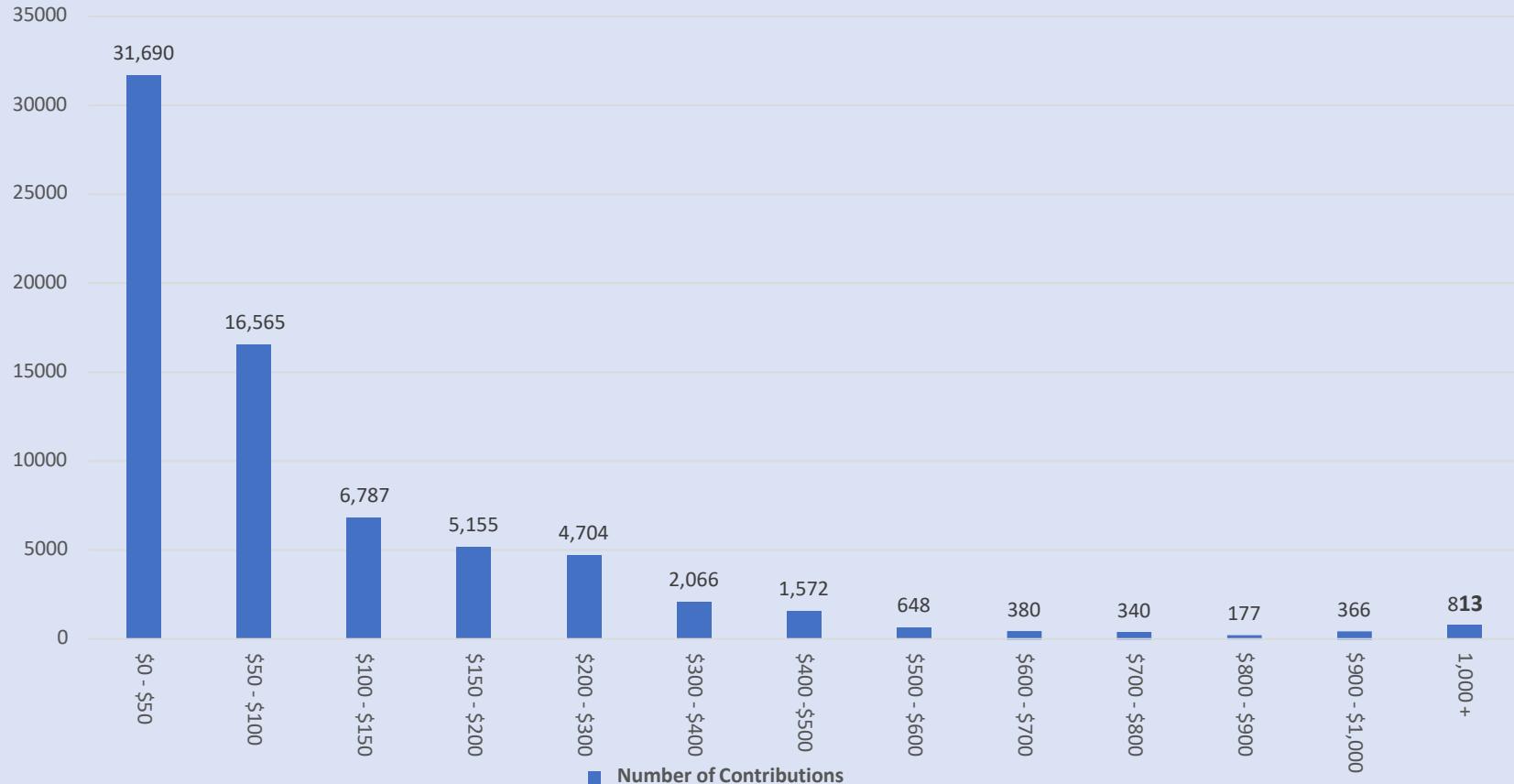


THIRD CONSECUTIVE RECORD YEAR

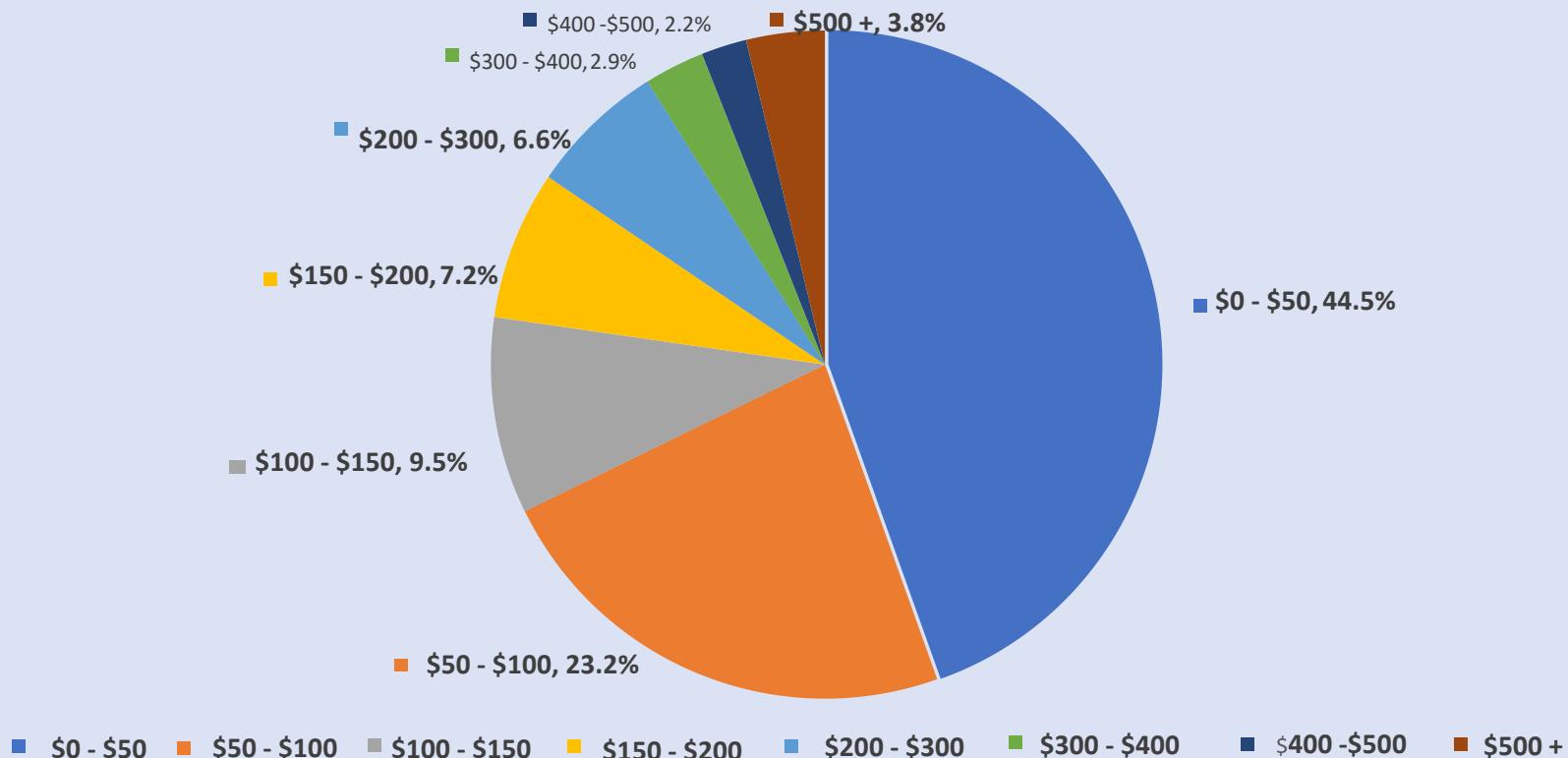
GROWTH OF ON-LINE CONTRIBUTIONS 2012 – 2021



2021 Contributions by Dollar Value



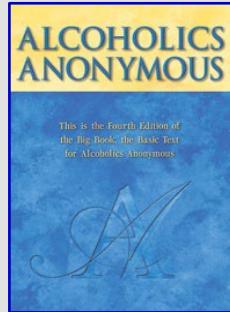
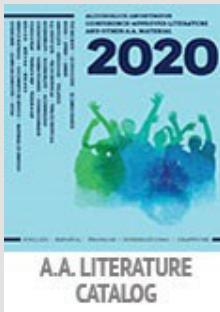
2021 Contributions by Dollar Value



■ \$0 - \$50 ■ \$50 - \$100 ■ \$100 - \$150 ■ \$150 - \$200 ■ \$200 - \$300 ■ \$300 - \$400 ■ \$400 - \$500 ■ \$500 +

G.S.O.'s TWO BASIC FUNCTIONS

- Publishing



- Services on Behalf of the G.S.B.



Fellowship Connection

Returning User
Required *

Email Address *

Password *

[Forgot password?](#)



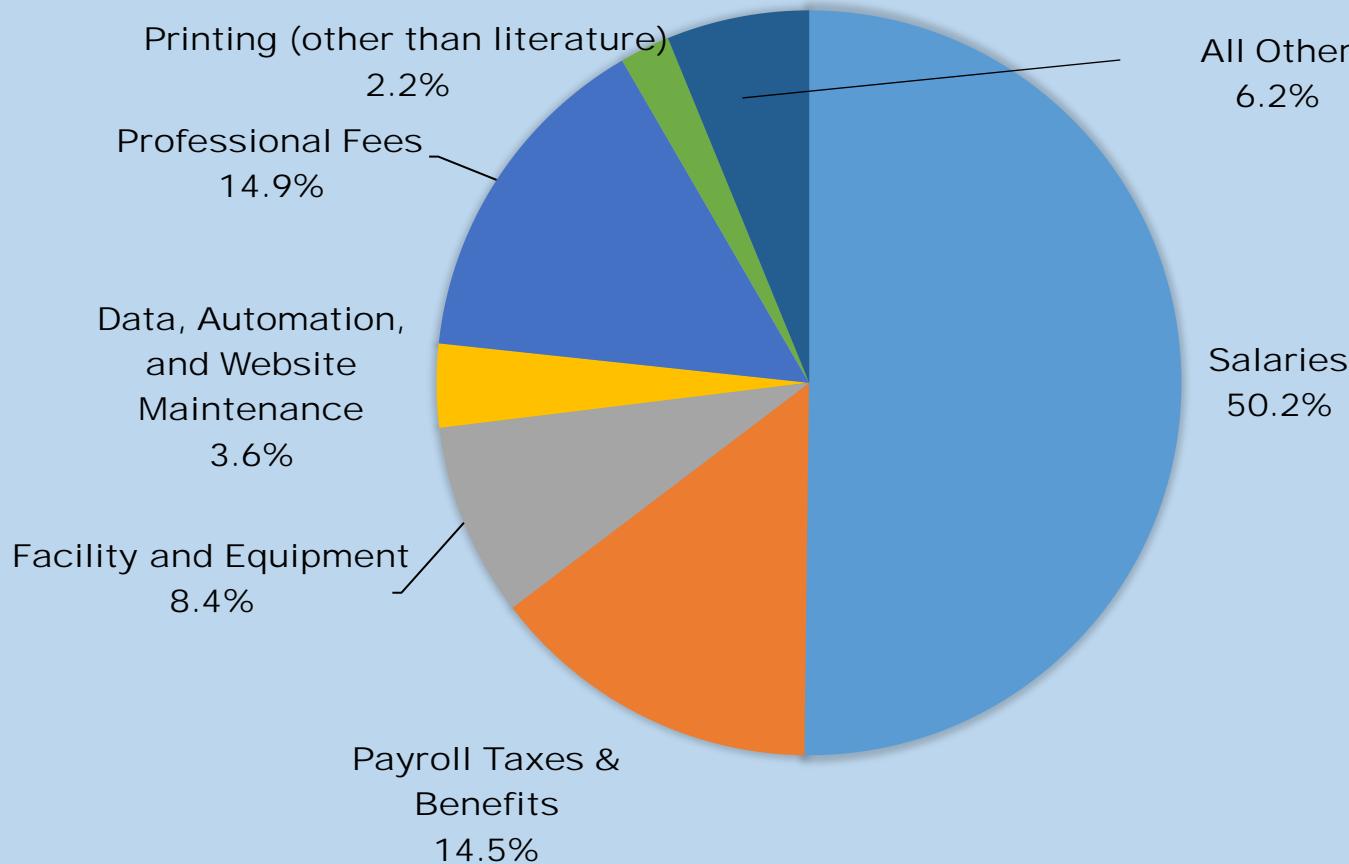
AAWS – PUBLISHING – 2021 ACTUAL VS 2021 BUDGET

\$ in Thousands	2021 ACTUAL	2021 BUDGET	INCREASE DECREASE
Gross Sales – Literature	11,712	11,400	312
Discounts	(759)	(342)	417
Shipping Charges	399	0	N/A
Net Sales - Literature	11,352	11,058	294
Cost of Literature Sold - Printing	5,054	4,218	836
Gross Profit	6,298	6,840	(542)
Gross Profit Percentage	55.5%	61.9%	(6.4%)

GRAPEVINE – 2021 ACTUAL VS 2021 BUDGET

AVERAGE CIRCULATION – PRINT	63,397	60,970	(4,889)
ONLINE & APP	5,175	6,595	2,377
	2021 ACTUAL	2021 BUDGET	Increase (Decrease)
Magazine Revenue	1,820,737	1,862,137	(41,400)
Magazine Direct Costs	<u>729,298</u>	<u>728,421</u>	<u>877</u>
Gross Profit on Magazine	<u>1,091,439</u>	<u>1,133,716</u>	<u>(42,277)</u>
Other Publishing Revenue	703,318	549,297	154,021
Cost of Goods Sold	<u>292,458</u>	<u>249,379</u>	<u>43,079</u>
Gross Profit on Other Publishing Items	<u>410,860</u>	<u>299,918</u>	<u>110,942</u>
Total Gross Profit	<u>1,502,300</u>	<u>1,433,634</u>	<u>68,666</u>
Costs and Expenses			
Editorial Costs	910,458	901,739	8,719
Circulation and Business	814,405	793,608	20,797
General and Administrative	<u>84,065</u>	<u>122,512</u>	<u>(38,447)</u>
Total Costs and Expenses	1,808,928	1,817,859	(8,931)
Interest and Miscellaneous Income	<u>194,011</u>	<u>30,000</u>	<u>164,011</u>
Net Income	(112,618)	(354,225)	241,607

CONSOLIDATED OPERATING EXPENSES – 2021 – \$17.52 M
FINANCIAL STATEMENT EXPENSE CATEGORIES
PERCENTAGE BREAKDOWN



CONSOLIDATED FELLOWSHIP SERVICES COSTS & PERCENTAGES

	\$ in Thousands	2021	% Total Operating Expense
Outreach Services (List Below)	3,044		17.4
Service Leadership (Conference, Nominating)	755		4.3
Group Services	731		4.2
Literature Infrastructure	3,055		17.4
Grapevine	1,725		9.8
La Viña	430		2.5
Total Program Services	<u>9.740</u>		<u>55.6</u>
Supporting Services (Technology, Finance, HR, etc.)	<u>7.780</u>		<u>44.4</u>
Total Operating Expenses	17,520		100.0

Outreach - Public Information, CPC, Treatment/Accessabilities, Corrections, Overseas Regional Forums

CONSOLIDATED SUPPORTING SERVICES

\$7.78 M

■ ALL OTHER

18.4%

■ ADMINISTRATION
& GENERAL 23.0%

■ MEMBER

SERVICE/OPERATIONS

10.2%

■ HUMAN RESOURCES

13.2%

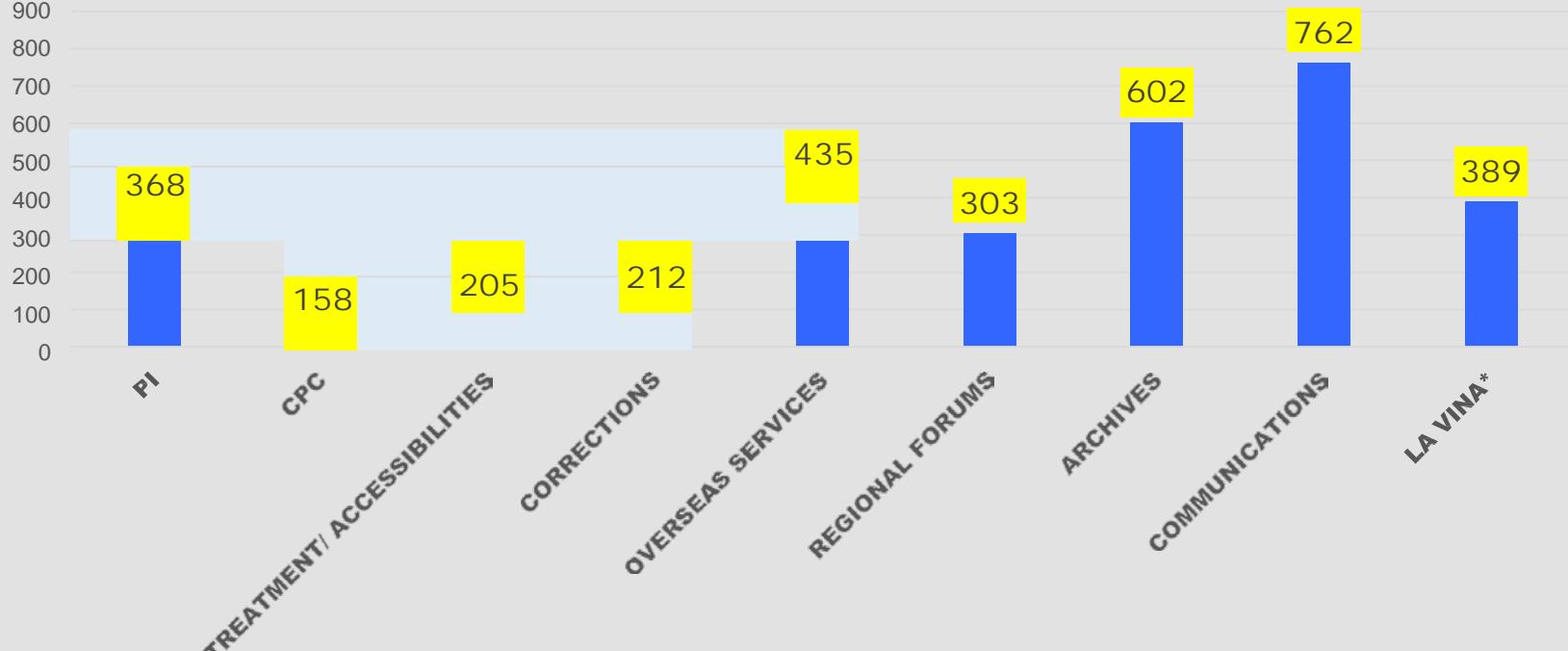
■ TECHNOLOGY
SERVICES 18.4%

■ FINANCE

16.8%

GSO OUTREACH SERVICES PROVIDED TO FELLOWSHIP 2021

NOTE – GSB support for the La Vina service activity is NOT an actual operating expense of GSO, but is included here to show its relative significance of this service activity.



MEMBER SERVICES & STATISTICS 2021

MEMBERS	
7 th Tradition Self-Support Contributions	10,775,871
Number of Members	1,475,520
Contributions per Member 2021	7.30
Contributions per Member 2020	6.81
GROUPS	
7 th Tradition Self-Support Contributions	10,775,871
Number of Groups	72,136
Contributions per Group 2021	149.38
Contributions per Group 2020	144.12

2021 PRUDENT RESERVE

Beginning Balance January 1, 2021	12,449,464
Investment Earnings	152,822
Drawdowns	0
Additions	250,000
Ending Balance December 31, 2021	12,852,286

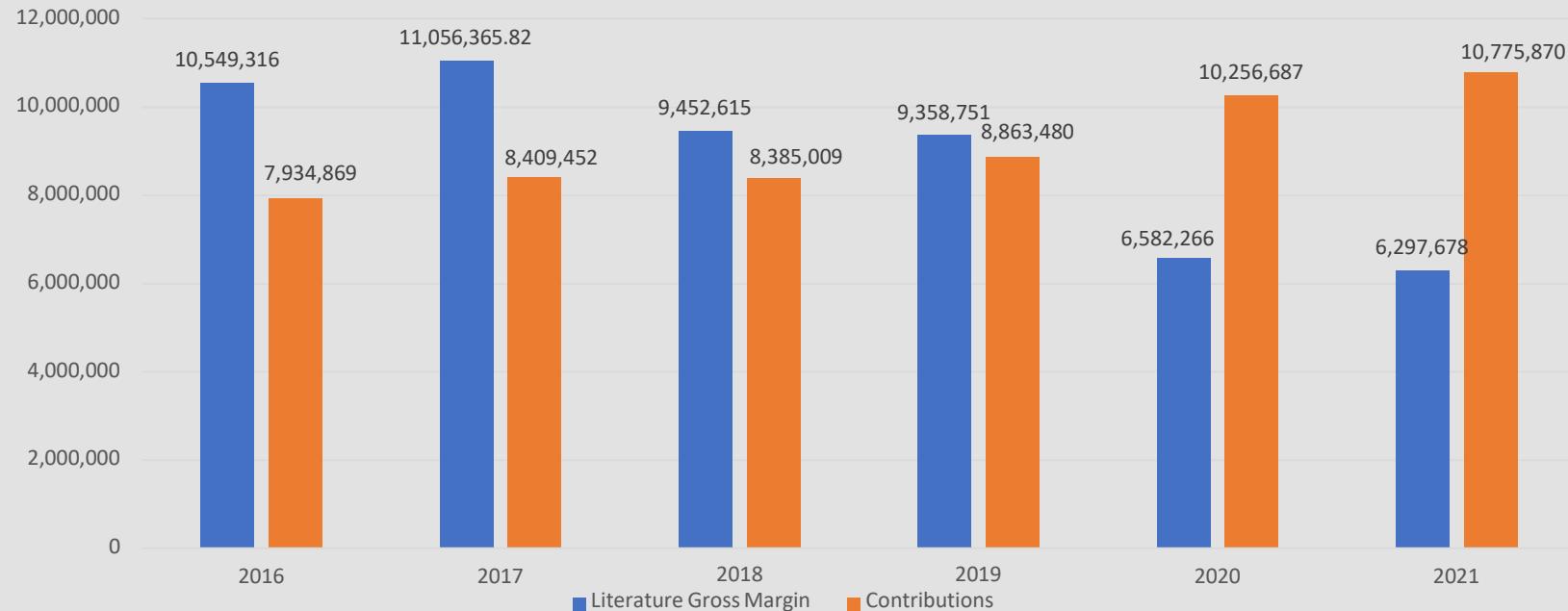
Composition of Ending Balance	
Cash	6,096,553
Certificates of Deposit (CDARs)	8,197,138
Accrued Interest	2,095
Less Grapevine subscription liability	(1,443,500)
Ending Balance	12,852,286

Number of Months Expenses Held	Based on 2021 expenses	Based on 2022 expenses
January 1, 2021	7.90	7.59
December 31, 2021	8.50	7.84

USES OF GSB's RESERVE FUND

- ❖ Concept of GSB's Prudent Reserve – not same as in your Home Group's reserve
- ❖ GSB's Reserve Fund covers much more
- ❖ In 1967, the General Service Conference Issued the Advisory Action that "The GSB make use of the Reserve Fund for whatever purpose the Board may authorize".
- ❖ Broadly, this could include, whether planned or unplanned:
 - ❖ Operating Deficits of AAWS or Grapevine
 - ❖ Periodic expenditures such as an office renovation or major technical upgrade
 - ❖ Extraordinary expenses outside of "normal" operations

IMPACT OF PANDEMIC ON GSO REVENUE DISTRIBUTION



THANK YOU

- ❖ Paul Konigstein, Chief Financial Officer
- ❖ Zenaida Medina, Assistant Director of Finance
- ❖ Steve S, Conference Coordinator, for his patience
- ❖ All of the employees of both A.A.W.S. and Grapevine
- ❖ Members of Trustees' Finance and Budgetary Committee, along members of the Finance Committees of A.A.W.S. and Grapevine
- ❖ Our Independent Auditors – CBIZ Marks Paneth, LLP
- ❖ Our outsourced accounting support – Your Part-time Controller

Any questions – Please feel free to contact me at – kevin@kevinjprior.com



Tuesday

MORNING COMMITTEE MEETINGS CONTINUE

AFTERNOON PRESENTATIONS

- How do AA's go to any lengths to Recover, Unify & Serve?
 - Going beyond Fear
 - How to reach anyone, anywhere
 - **Participation of Online Groups in the US/CA Service Structure**
 - Slide Presentation

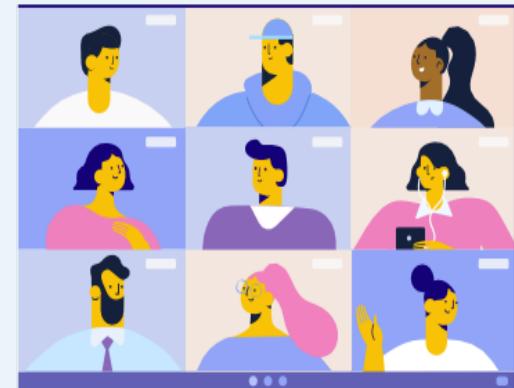
EVENING DELEGATE'S ONLY MEETING

- Should Alternate Delegates have dashboard access?



Special Board Presentation -

- “Participation of Online Groups in the US/Canada Service Structure”
 - Progress Report – Work ongoing
 - Has AA outgrown geographic structure?
 - Advisory Action last year for GSB to form a committee to explore future possibilities
 - Virtual Area request first in 1961
 - Al-Anon has virtual Area
 - Overeaters Anonymous has virtual Region with its own Trustee
 - 700 Groups – changing frequently – 450 with GSR's – 300 Groups with no address that need to be contacted to see what Area and District to assign to
 - Average number of groups per geographic Area is 765
 - Still researching



Tuesday

Ice cream and Cheesecake!
(Super-spreader event)?





Wednesday

► COMMITTEE REPORTS AND DISCUSSION BEGIN!!

- Agenda
- CPC
- Literature

► Two more positive COVID cases are reported

- More rapid tests and masks arrive!
- People "begin" masking

► ELECTIONS

► Eastern Canadian Trustee

- 8 Candidates, 5 Ballots

Joyce S, Area 83 E Ontario **from the hat**

► Pacific Regional Trustee

- 15 Candidates. 5 Ballots

Reilly K, Area 58 Oregon **from the hat**

► GENERAL SHARING –WHAT'S ON YOUR MIND?

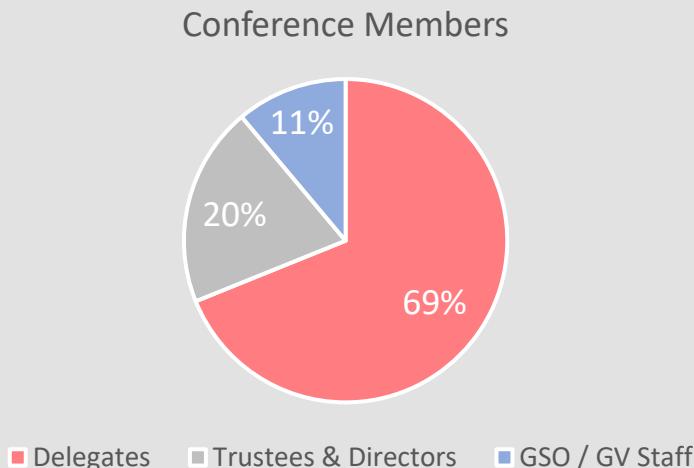
<u>Committee</u>	<u>Approved by Chairperson</u>
1. Agenda	Beth P [REDACTED]
2. Cooperation with the Professional Community	Tom B [REDACTED]
3. Literature	Kunane D [REDACTED]
4. Finance	Sharon S [REDACTED]
5. Public Information	Lauren A [REDACTED]
6. Trustees	Jennifer B [REDACTED]
7. Grapevine and La Viña	Kris H [REDACTED]
8. Policy/Admissions	Caroline N [REDACTED]
9. Report and Charter	Geene D [REDACTED]
10. Treatment and Accessibilities	Jim A [REDACTED]
11. Corrections	Monica F [REDACTED]
12. International Conventions/Regional Forums	Anne S [REDACTED]
13. Archives	Russ R [REDACTED]





Who votes at the conference?

- (93) Delegates – (69%)
- (20) Trustees & (6) Directors – (20%)
- (14) GSO & GV Staff – 11%



Recommendations & Considerations

- **Committee Recommendation:** Automatic motions that have been made and seconded. They are discussed and voted on by the Conference.
- **Committee Consideration –** A finding or suggestion of the conference committee that is NOT intended to be made into a recommendation to the full conference (and thus requires no voting). Committee considerations MAY be discussed by the conference body if they wish...
- **Conference Advisory Actions -** Recommendations of Conference Committees, or floor actions, that have been approved by the whole Conference body with substantial unanimity ($\frac{2}{3}$ vote).

Conference Committee on Finance New York Marriott at the Brooklyn Bridge

April 25, 2021: 9 a.m. – Noon
April 26, 2021: 9 a.m. – Noon

Finance (Final Agenda Items)

- A. Review Self-Support Packet. (23)
- B. Consider request to add a historical disclaimer to the front of the book Twelve Steps and Twelve Traditions. (16)
- C. Consider request that all proposed changes to the book Twelve Steps and Twelve Traditions be handled in footnotes. (2)

The Conference Committee on Finance met separately two times following the Equitable Distribution of Workload Meeting with the Trustees' Literature Committee and the Joint Meeting with the Trustees' Finance and Budgetary Committee on April 24, 2022. The committee accepted the report of the trustees' committee and made no recommendations:

Committee Considerations:

(A) Review Self-support Packet

- o The committee reviewed the Self-support Packet and requested that the trustees' Finance and Budgetary Committee undertake a full review of the service items in the packet. The committee compiled a list of suggestions for the service material in order to provide language that is clear and consistent for the U.S. and Canada. See additional notes on pg. 20.

(A) Contributions to GSB as opposed to GSO

- o The committee requested that the trustees' Finance and Budgetary Committee review the service materials and the pamphlet "Self-Support: Where Money and Spirituality Mix" to clarify that although contributions are sent to the General Service Office, contributions are made to the General Service Board of Alcoholics Anonymous. The committee asked that an update report or draft pamphlet reflecting the changes be brought to the 2023 Conference Committee on Finance for review.

Thursday

COMMITTEE REPORTS AND DISCUSSION CONTINUE!

- Literature
- Finance
- Public Information
- Trustees
- Grapevine
- Policy & Admissions

Approx. 5 more positive COVID cases are reported

- Voted to allow quarantined members to have audio only access
- Began GSO sponsored “meal deliveries”

GENERAL SHARING –WHAT'S ON YOUR MIND?



Friday

COMMITTEE REPORTS AND DISCUSSION CONTINUE!

- Policy & Admissions
- Report & Charter
- Treatment & Accessibilities
- Corrections
- ICRF
- Archives

7 more positive cases are reported

• Total 16 members

9 FLOOR ACTIONS

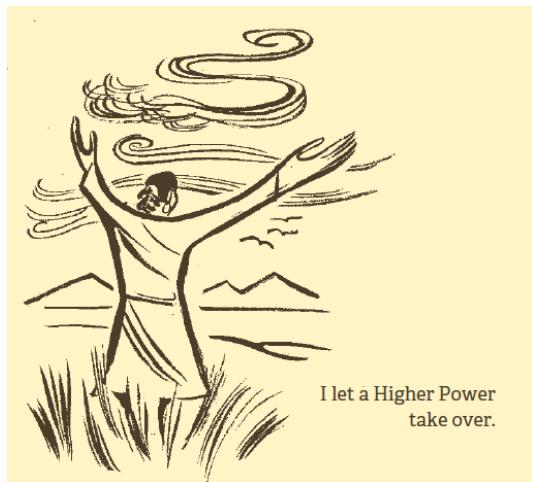
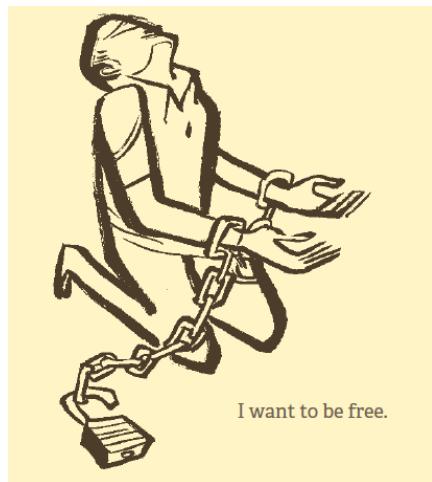
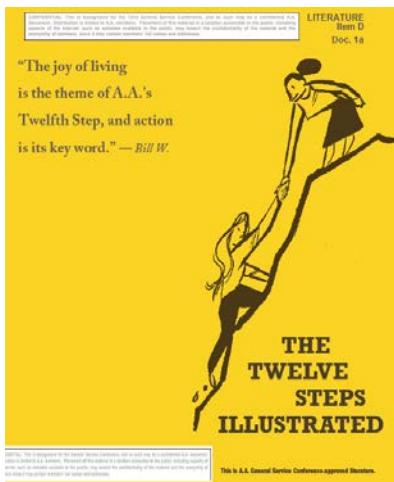
PANEL 71 FAREWELLS



East Central Regional Delegates & Trustee

Floor Action #2

The trustees' Committee on Literature continue to make edits to the draft pamphlet "*The Twelve Steps Illustrated*" with a new draft or progress report to be brought back to the 2023 Conference Committee on Literature, keeping in mind: color, diverse expressions of spirituality and accessible interpretation of meaning in the illustrations.





90 YEARS -
*Language
Of the Heart*

2025 INTERNATIONAL CONVENTION

VANCOUVER, BRITISH COLUMBIA, CANADA



QUESTIONS – OPEN SHARING



End

72nd General Service Conference — Agenda Topics Mapped to Results

KEY	AA	Advisory Action (Conference Recommendation passed with 2/3 substantial unanimity)										
	CC	Committee Consideration - Goes to Trustees for review (or clarifies the reasoning for no action)										
	FA	Floor Action										
	TNA	Committee Took No Action - effectively end of the line for the proposal										
	SM	Simple Majority (Suggestion to the Trustees)										
	VD	Voted Down (Recommendation did not pass / did not result in Advisory Action)										
Committee #	Item Name	Item Text	AA	CC	FA	TNA	SM	VD	Final Vote	My Vote	Committee Recommendation & Considerations	Comments
I	Agenda	A Review suggestions for the theme of the 2023 General Service Conference.	x						PASS 129-0	Y	A.A.'s Three Legacies – Our Common Solution	
I	Agenda	B Review presentation/discussion topic ideas for the 2023 General Service Conference.	x						PASS 122-3	Y	General Service – Our Mighty Purpose and Rhythm: 1. Our Common Perils and Common Solution	
I	Agenda	C Discuss workshop topic ideas for the 2023 General Service Conference.	x						PASS 125-1	Y	Practicing Our Twelve Traditions Across All Group Settings	
I	Agenda	D Review the General Service Conference Evaluation Form, distribution process and 2021									See item below	
	Agenda NEW	The committee recommended that the General Service Board develop a status report on the	x						PASS 120-11	Y		
I	Agenda	E Discuss progress report on Conference improvement.	x								Suggested an interactive sharing session on topic of online groups for 2023.	
	Agenda Committee Considerations	oThe committee expressed appreciation for the special Board presentation related to the oThe committee agreed that a sharing session with more time for a broader range of										Patrick C (GSO PI Staff Assignment) Wants to know what are the successes
II	CPC	A Review progress report on A.A.W.S. LinkedIn page.	x								oThe committee reviewed a progress report on the LinkedIn page implementation and an update from	General comments about anonymity concerns when "liking" or "following" something
II	CPC	B Review suggested revisions for the draft pamphlet "A.A. in Your Community."	x								oThe committee reviewed the suggested revisions to the draft pamphlet "A.A. in Your Community" and	
II	CPC	C Review progress report on the development of outward facing pamphlets for the mental health	x								oThe committee reviewed a progress report on the development of an outward facing pamphlet for	
II	CPC	D Consider creating a new pamphlet designed to help C.P.C. committees reach as many doctors	x		x						oThe committee considered a request to create a new pamphlet designed to help C.P.C. committees	We have a lot of concerns over the "terminology" being used...
II	CPC	E Review content and format of C.P.C. Kit and Workbook.	x								The committee reviewed the C.P.C. Kit and Workbook and asked that the following suggestions be	
III	Corrections	A Review contents and format of Corrections Kit and Workbook.	x								The committee reviewed the Corrections Kit and Workbook and provided a detailed list of revisions to the	
III	Corrections	B Reconsider use of the term "person in custody" in A.A. literature.	x		x						The committee discussed the request to reconsider use of the term "person in custody" in A.A. literature	We stand by the advisory action of the 71st GSC. Our Committee unanimously
	Corrections C	Consider requests to limit changes to the book Alcoholics Anonymous.	xx	x	x					N	Committee took no action and suggested reference to additional information at aa.org in Appendices III	
	Corrections C	FLOOR ACTION #9 - It was recommended that: The 1995 Conference Advisory Action be reaffirmed that the first 164 pages of the Big Book, the Forewords, "The Doctor's Opinion," "Doctor Bob's Nightmare" and the Appendices remain as is.		x-#9				FAIL - 35-75			Decline to consider failed 75-42 (needed 78). Motion ultimately failed 38-75 (Needed 76)	This was a three hour discussion! I voted no.
III	Corrections D	Discuss request to make A.A. literature changes slowly and with A.A.'s primary purpose in mind.	x		x						The committee discussed the request to make A.A. literature changes slowly and with A.A.'s primary	
IV	Finance A	Review Self-Support Packet.	xx								(A)Review Self-support Packet oThe committee reviewed the Self-support Packet and requested that	Several suggestions were submitted to Trustee's Finance Committee including
IV	Finance B	Consider request to add a historical disclaimer to the front of the book Twelve Steps and Twelve	x		x						The committee discussed the agenda item "Consider request to add a historical disclaimer to the front of	
I	Finance C	Consider request that all proposed changes to the book Twelve Steps and Twelve Traditions be	x		x						The committee discussed the agenda item "Consider request that all proposed changes to the book	
V	GV and LV A	Review progress report on AA Grapevine Workbook revisions.	x								The committee reviewed the progress report on the AA Grapevine Workbook revisions and looks forward	
V	GV and LV B	Review progress report on Grapevine and La Vina Instagram accounts.	x								The committee reviewed the progress report on the Grapevine and La Vina Instagram accounts and	
V	GV and LV C	Consider the list of suggested Grapevine book topics for 2023 and later.	x								The committee agreed to forward to the AA Grapevine Corporate Board the suggestion that Grapevine	
V	GV and LV D	Discuss the wide-ranging impact the Preamble change has had on our A.A. Fellowship.	x								Too soon to quantify. We are all responsible for participation & communication.	On Committee Considerations there is no debate, only questions.
V	GV and LV NEW	Request that GRAPEVINE utilize American Sign Language (ASL) content	x								The committee requested that the Grapevine office consider the feasibility of producing or utilizing	
VI	Literature A	Annual review of recovery literature matrix.	x								See file in written report	
VI	Literature B	Review draft language regarding safety and A.A. to be included in Living Sober and "Questions and Answers on Sponsorship."		xx					PASSED - RECONSIDER - AMENDED - RECOMMIT - AMENDED - PASSED 101-28 (86)	Y N N N N Y	The committee recommended that the pamphlet "Questions and Answers on Sponsorship" be revised to add the following text regarding safety and A.A.: 1.In the section "For the person wanting to be a sponsor" (p. 14) under the heading "What does a sponsor do and not do?":	
VI	Literature B										Stresses the importance of A.A. being a safe place for all members and encourages members to become familiar with service material available from the General Service Office such as "Safety in A.A. – Our	
VI	Literature B	Review draft language regarding safety and A.A. to be included in Living Sober and "Questions and Answers on Sponsorship."	xx						PASS 114-6	Y	"Of course, A.A. is a reflection of the larger society around us and problems found in the outside world can	
VI	Literature C	Review draft pamphlet based on A.A.'s Three Legacies.	x								The committee reviewed a draft pamphlet based on A.A.'s Three Legacies and offered additional	
VI	Literature D	Review draft pamphlet "The Twelve Steps Illustrated."			x				FAILS 40-92	N	Original recommendation was voted down (requested editorial changes were not minor), but a Floor Action	The illustrations in the pamphlet were not appealing.(see FA #2 slide)
VI	Literature D	FLOOR ACTION #2 - The trustees' Committee on Literature continue to make edits to the draft		X-#2					PASS 108-11	Y	Floor action passed on Friday.	
VI	Literature E	Review progress report regarding the pamphlet "The Twelve Concepts Illustrated."	x						AMENDED - PASS - 121-10	Y Y	The committee recommended that the video animation of the pamphlet "The Twelve Concepts Illustrated" (currently published by the General Service Board of A.A., Great Britain) be adapted and produced by the Publishing department	
VI	Literature F	Review progress report regarding the pamphlet "Too Young?"	x								The committee reviewed a progress report on the update of the pamphlet "Too Young?" The committee	
VI	Literature G	Review draft of the revised pamphlet "Young People and A.A."	x						RECOMMIT - PASS 111-17	N Y	The committee recommended that the draft of the pamphlet "Young People and A.A." be approved.	
VI	Literature H	Review progress report regarding update of the pamphlet "A.A. for the Black and African-	x								The committee reviewed a progress report on the update of the pamphlet "A.A. for the Black and African-	
VI	Literature I	Review progress report regarding update of the pamphlet "A.A. for the Native North American."	x								The committee reviewed a progress report on the update of the pamphlet "A.A. for the Native North	
VI	Literature J	Review progress report regarding development of a Fourth Edition of the book Alcoholics	x								The committee reviewed a progress report regarding development of a Fourth Edition of the book	
VI	Literature K	Review progress report regarding the translation of the book Alcoholics Anonymous (Fourth	x								The committee reviewed a progress report regarding the translation of the book Alcoholics Anonymous	
VI	Literature K	FLOOR ACTION #1 -With the translation of the book Alcoholics Anonymous (Fourth Edition) into		X-#1					DTC - 82-37	N	Full Conference declined to consider a Floor Action to limit content being translated.	Just barely passed DTC - I voted to hear-
VI	Literature L	Review progress report regarding requests to develop study guide workbooks for A.A.	x								Requested more information before the Conference can provide direction.	
VI	Literature M	Review progress report regarding development of a Fifth Edition of the book Alcoholics	x								The committee reviewed a progress report regarding development of a Fifth Edition of the book Alcoholics	
VI	Literature N	Discuss existing version of the pamphlet "Twelve Traditions Illustrated."	x						AMENDED - PASS - 101-31	Y Y	The committee recommended that the pamphlet "Twelve Traditions Illustrated" be updated with non-offensive, contemporary text and illustrations. Amended to read " (and bring back draft)	

72nd General Service Conference — Agenda Topics Mapped to Results

KEY	AA	Advisory Action (Conference Recommendation passed with 2/3 substantial unanimity)									
	CC	Committee Consideration - Goes to Trustees for review (or clarifies the reasoning for no action)									
	FA	Floor Action									
	TNA	Committee Took No Action - effectively end of the line for the proposal									
	SM	Simple Majority (Suggestion to the Trustees)									
VI	Literature	O1	Discuss G.S.O Publishing updates per the A.A.W.S. print policy: Review the draft update of the	x			PASS 122-6	Y	The committee recommended that the updated pamphlet "Is A.A. for You?" be approved.	No discussion - Passed in 60 sec's	
VI	Literature	O2	Discuss G.S.O Publishing updates per the A.A.W.S. print policy: Review the draft update of the	x			PASS 122-6	Y	The committee recommended that the updated pamphlet "Is A.A. for You?" be approved.	No discussion - Passed in 60 sec's	
VI	Literature	O3	Discuss G.S.O Publishing updates per the A.A.W.S. print policy: Review the draft update of the	x			PASS 120-6	Y	The committee recommended that the updated pamphlet "Frequently Asked Questions About A.A." be	No discussion - Passed in 60 sec's	
VI	Literature	O4	Discuss G.S.O Publishing updates per the A.A.W.S. print policy: Review the draft update of the	x			PASS 123-5	Y	The committee recommended that the updated pamphlet "This Is A.A." be approved.	No discussion - Passed in 60 sec's	
VI	Literature	P	Review progress report regarding strategy to make current literature accessible in all possible	x					The committee reviewed a progress report regarding strategy to make current literature accessible in all		
VI	Literature	Q	Review progress report regarding Literature Committee Workbook.	x					The committee reviewed a draft of the Literature Committee workbook and noted that the development of		
VI	Literature	R	Discuss changes to the text of the book Twelve Steps and Twelve Traditions as directed by the FLOOR ACTION #8 - The Advisory Actions from Panel 71:	x	x				The committee discussed the changes to the text of the book Twelve Steps and Twelve Traditions		
VI	Literature	S	Consider an update of the book Experience, Strength and Hope.		X-#8		DTC - 86-31	N	Full Conference declined to consider a Floor Action to recind changes from 71st GSC.	Just barely passed DTC - I voted to hear-	
VII	Policy /	A	Review G.S.O. general manager's report regarding General Service Conference site selection.	x					The committee reviewed the G.S.O. general manager's report regarding General Service Conference site		
VII	Policy /	B	Review dates for the 2026 General Service Conference.	x					The committee reviewed the dates for the 2026 General Service Conference. In order to provide additional		
VII	Policy / Admissions	C	Discuss the procedure: "Process for Approving Observers to the Conference."	xx			PASS 119-6	Y	The committee recommended that the "Process for Approving Observers to the Conference" be changed.	Two Advisory Actions passed related to changing the process to allow the	
VII	Policy /	D	Review progress report on the development of a process using virtual meeting technologies for	x			PASS 117-6	Y	The committee recommended that the Scope of the Conference Committee on Policy/Admissions which		
VII	Policy / Admissions	E	Discuss report on the Equitable Distribution of Workload process.	x					The committee reviewed with appreciation the progress report on the development of a process using		
VII	Policy / Admissions	F	Consider request to restore a paragraph in the story "Freedom from Bondage" in the book						The committee reviewed the progress report from the Subcommittee on Equitable Distribution of Workload		
VII	Policy /	G	Consider request to revise the pamphlet "Questions and Answers on Sponsorship" to reflect	x	x		FAILS 35-93	N	3 HOURS OF CONVERSATION		
VII	Policy / Admissions		FLOOR ACTION #4 - The General Service Conference impose a one-year moratorium on any	x-#4			DTC - 80-38	Y	Amended to add simultaneously and remove 2/15 date-		
VII	Policy / Admissions		FLOOR ACTION #5 - It was recommended that: The trustees' Ad Hoc Committee on	x-#5			FAILS 48-68	N	The committee recommended that the compilation of all Conference committee background be made		
VII	Policy / Admissions		FLOOR ACTION #7 - The trustees' Committee on the General Service Conference evaluate the	x-#7			FAILS 27-92	Y	available annually on or before February 15 in English, French, and Spanish.		
VIII	Public	A	Review the 2022 Public Information Comprehensive Media Plan.	x					Rational is that we do not have to rush.		
VIII	Public	B1	Public Service Announcements (PSAs): Review the distribution and tracking information for two	x					- Rational is that there are already enough groups to form this and if we do not make		
VIII	Public	B2	Public Service Announcements (PSAs): Review the 2021 report on the "Relevance and	x					Rational - If this is Floor Action motion passes, this will allow our Trustees		
VIII	Public	C	Review a progress report and the G.S.O. Podcast Plan.	x							
VIII	Public	D	Review report on "YouTube Performance."	x							
VIII	Public	E	Review report on "Google Ads Performance."	x							
VIII	Public	F	Review report on "Meeting Guide Performance."	x							
VIII	Public	G	Review the "2021 Fourth Quarter Report on A.A.W.S. Board Oversight of G.S.O.'s A.A. website."	x							
VIII	Public	H	Review report on "AAGV/La Vina Website, Marketing and Podcast."	x							
VIII	Public	I	Discuss feasibility research on paid placement of PSA videos on streaming platforms.	x							
VIII	Public	J1	Discuss Public Information pamphlets/materials: Consider suggestion to revise the flyer "A.A. At	x							
VIII	Public	J2	Discuss Public Information pamphlets/materials: Review suggested revisions to the pamphlet	x							
VIII	Public Information	J3	Discuss Public Information pamphlets/materials: Review suggested revisions to the pamphlet "Understanding Anonymity."	x			PASS 122-1	Y	Anonymity in the digital age	Two separate Advisory Actions (one revision, one addition to text).	
VIII	Public Information	J4	Discuss Public Information pamphlets/materials: Consider request to retire and replace the "A.A.	x			PASS - RECONSIDER - RECOMMIT - AMENDMENT - PASS - 96-26	Y	The committee recommended the following text addition to the pamphlet "Understanding Anonymity."		
VIII	Public Information	K	Review request to create a new form of communication to address anonymity on social media.	x			PASS 120-3	Y	Q. Are virtual A.A. meetings considered "Public"?		
VIII	Public Information	L	Review report on development and distribution ideas for the "A.A. Triennial Membership Survey." FLUOK ACTION #3 The 2022 Membership Survey questionnaire receive final editorial review by the trustees' Public Information Committee after consulting with our professional survey	xxx			PASS 120-6	Y	A. These online gatherings are not streamed to the general public; however, information about the meeting is provided to A.A. members, potential members, and the general public similar to in-person meetings.	Two recommendations and one Floor Action resulted in three Advisory Actions. An	
VIII	Public Information	M	Review content and format of P.I. Kit and Workbook.	x			PASS 115-5	Y	The committee considered the request to replace the "A.A. Fact File" with a service material version of a		
IX	Report &	A	Discuss General Service Conference Final Report.	x			PASS 109-7	Y	A survey of the fellowship will help inform any next steps.		
IX	Report &	B	Review The A.A. Service Manual, 2021-2023 Edition.	x							
IX	Report &	New	Discuss Conference Committee on Report and Charter Composition, Scope and Procedure	x			PASS 110-7	Y		update chapters 8-12 to reflect changes in how GSO cooperates with the fellowship.	
IX	Report &	C	Review progress report from A.A.W.S. Publishing on a new section to be added at the end of the	x			PASS 114-3	Y	The committee recommended that items 5 and 6 that relate to Regional Directories be removed from the		
									The committee reviewed the progress report from A.A.W.S. Publishing on a new section to be added at		

72nd General Service Conference — Agenda Topics Mapped to Results

KEY		AA	Advisory Action (Conference Recommendation passed with 2/3 substantial unanimity)				
		CC	Committee Consideration - Goes to Trustees for review (or clarifies the reasoning for no action)				
		FA	Floor Action				
		TNA	Committee Took No Action - effectively end of the line for the proposal				
		SM	Simple Majority (Suggestion to the Trustees)				
		VD	Voted Down (Recommendation did not pass / did not result in Advisory Action)				
IX	Report & Charter	D	Consider request to include a G.S.R. preamble in the pamphlet "G.S.R.: Your Group's Link to FLOOR ACTION #6 - That the following GSR Preamble be added to the pamphlet "Your Group's	x	x		
				X-#6		DTC-80-39	N
IX	Report &	E	Consider requests that the chapter titled "The Doctor's Opinion" be returned to page one, as it	x	x		
X	Treatment &	A	Review progress report on the pamphlet "A.A. for the Older Alcoholic."	x			
X	Treatment &	B	Review progress report on military audio interviews.	x			
X	Treatment &	C	Discuss draft version of A.A. Guidelines for remote communities.	x			
X	Treatment &	D	Review contents and format of Treatment Kit and Workbook.	x			
X	Treatment &	E	Review contents and format of Accessibilities Kit and Workbook.	x			
X	Treatment &	F	Consider request to revise the pamphlet "The A.A. Group" to reflect the importance of the group	x		PASS 117-3	Y
X	Treatment &	G	Consider request to revise text in the chapter "Getting plenty of rest" in the booklet Living Sober.	x	x		
XI	Trustees	A1	Review resumes of candidates for: Eastern Canada Regional Trustee	x			
XI	Trustees	A2	Review resumes of candidates for: Pacific Regional Trustee	x			
XI	Trustees	B	Review slate of trustees and officers of the General Service Board of Alcoholics Anonymous, Inc.	x x		PASS 120-3	Y
XI	Trustees		Review slate of trustees and officers of the General Service Board of Alcoholics Anonymous, Inc.	x		PASS 118-2	Y
XI	Trustees	C	Review slate of directors of A.A. World Services, Inc.	x		PASS 120-1	Y
XI	Trustees	D	Review slate of directors of AA Grapevine, Inc.	x		PASS 114-3	Y
XI	Trustees	E	Discuss the revised "Procedures for a Partial or Complete Reorganization of the General Service	x		PASS 111-16	Y
XI	Trustees	F	Consider revising text highlighting service roles at the group level in the pamphlet "The A.A.	x	x		
XI	Trustees	G	Consider request to revise the pamphlet "Do You Think You're Different?" to include stories reflecting greater diversity.	x	x x	PASS 110-13	Y
XII	Archives	A	Review content and format of Archives Workbook.	x			
XIII	ICRF	A	Discuss update report on methods of closing the Big Meetings at the International Convention.	x			
XIII	ICRF	B	Discuss ways to encourage interest in Regional Forums and attract first-time attendees.	x			

Class A Trustees	GSB	Region / Type	AAWS	GV
Linda Chezem, J.D.	Chair	(Indy, IN)		
Kevin Prior, MBA, CFA, CPA	Tres	(St. Louis, MO)		
Molly Anderson		(Buffalo, NY)		X
Sr. Judith Ann Karam, C.S.A.		(Cleveland, OH)		
Al Mooney, M.D., FAAFP, FASAM		(Cary, NC)		
Hon. Kerry Meyer				
Andie Moss				
Hon. Christine Carpenter	Rotated Off			
Nancy McCarthy	Rotated Off			
Class B Trustees				
Jimmy D.	1 st VC.	SW RT. (Dallas TX.)		
Francis G.	2nd. VC.	NE RT. (Boston, MA)		
Cathi C.	Sec.	EC RT. (Indy, IN)	X	
Tom H.		SE RT. (Atlanta, GA)		X
Mike L.		WC RT. (Omaha, NE)		X
Reilly K		Pac. RT (HAT)		
Irma VDB/N		W. Can. RT (Saskatchewan)	X	
Joyce S.		E. Can. RT (HAT)		
Marita H./R.		Trus. At Lar – US. (Las Vegas, NV)		
Trish L.		Trus. At Lar – Can. (Vancouver)		
Deborah K.		GS. Trus. (Durham,NC)	X - Chair	
Josh E.		GS Trust. (Durham,NC)		X
Paz P.		GS. Trus. (Tucson, AZ)		X
Carolyn W.		GS Trust. (Vancouver)	X	
Kathi F.	Rotated Off			
Jan L.	Rotated Off			
Beau B.	Rotated Off			
Jeff W.	Asst. Sec.		X	
Paul Konigstein*	Asst. Tres			
Remaining AAWS Board				
Vera F.		(Oregon)	X-NTD	
Clinton M.			X-NTD	
John W.			X-NTD	
Bob W.*			X	
Remaining GV Board				
Chris C.**				GV Pub - X
Cindy F.		(Fairfax, VA – DC)		X-NTD
Coree H.				X-NTD
David S.				X-NTD

Results of the 72nd General Service Conference

Chart of Agenda Topics Mapped to Results

Use this to track what happened with each agenda topic. More information in the following sections...

Advisory Actions

When a recommendation, whether from a committee or through a floor action, is approved in full session with “substantial unanimity” it becomes an Advisory Action. Advisory Actions represent the informed group conscience of the Fellowship.

Committee Considerations

An item that was discussed by a Conference committee, but with no action taken or recommendation made to the Conference as a whole. Serves as a suggestion to the corresponding trustees’ committee.

Recommendations Not Resulting in Advisory Actions

These are recommendations of the Conference committees that were not approved by the Conference body as a whole (voted down).

Recommendations Passed by Simple Majority

When a recommendation, whether from a committee or floor action, is approved by a majority of the body, but falls short of substantial unanimity it is considered to be a “strong suggestion” referred to the General Service Board for consideration and possible action. There weren’t any of these this year.

Floor Actions Not Resulting in Advisory Actions

These are motions from the floor that either did not pass or were not discussed (Conference declined to consider).

Questions? nia20del@gmail.com

April 2022

NOTE: These are Advisory Actions only. Details are contained in full Conference committee reports.

CONFERENCE ADVISORY ACTIONS OF THE 72nd GENERAL SERVICE CONFERENCE

The following recommendations were approved by the 72nd General Service Conference:

FLOOR ACTIONS

It was recommended that:

1. The trustees' Committee on Literature continue to make edits to the draft pamphlet "The Twelve Steps Illustrated" with a new draft or progress report to be brought back to the 2023 Conference Committee on Literature, keeping in mind: color, diverse expressions of spirituality and accessible interpretation of meaning in the illustrations.
2. The 2022 Membership Survey questionnaire receive final editorial review by the trustees' Public Information Committee after consulting with our professional survey methodologist, to address concerns raised by the 72nd General Service Conference related to the survey questions about Racial and Ethnic Background, and Employment Status.

AGENDA

It was recommended that:

3. The theme for the 2023 General Service Conference be: "A.A.'s Three Legacies – Our Common Solution."
4. The presentation theme and topics for the 2023 General Service Conference be:

Presentation Theme: "General Service – Our Mighty Purpose and Rhythm"

Presentation Topics:

1. "Our Common Perils and Common Solution"
2. "Using A.A.'s Literature in Carrying the Message"
3. "Fostering a Thriving Three Legacy Culture"

5. The workshop topic for the 2023 General Service Conference be: "Practicing Our Twelve Traditions Across All Group Settings."
6. The General Service Board develop a status report on the progress and outcomes from the 2013-2015 Conference inventory and include a draft plan for another Conference inventory with considerations of its value, timeline and approach to be brought back to the 2023 Conference Committee on Agenda.

ARCHIVES*

No recommendations

*Members serve on this committee as a secondary committee assignment.

COOPERATION WITH THE PROFESSIONAL COMMUNITY

No recommendations.

CORRECTIONS

No recommendations.

FINANCE

No recommendations.

GRAPEVINE AND LA VIÑA

No recommendations.

INTERNATIONAL CONVENTIONS/REGIONAL FORUMS*

No recommendations.

*Members serve on this committee as a secondary committee assignment.

LITERATURE

It was recommended that:

7. The pamphlet "Questions and Answers on Sponsorship" be revised to add the following text regarding safety and A.A.:

1. In the section "For the person wanting to be a sponsor" (p. 14) under the heading "What does a sponsor do and not do?":

Stresses the importance of A.A. being a safe place for all members and encourages members to become familiar with service material available from the General Service Office such as "Safety in A.A. – Our Common Welfare."

2. In the section "for groups planning sponsorship activity" (p.23), under the heading "How does sponsorship help a group?" add a fourth paragraph:

Sponsorship can also help a group to create a welcoming and secure environment. Safety is an issue affecting all members and it is important for groups to remain accessible to all who are seeking recovery. Sponsorship can help keep the group focused on the common welfare.

8. The booklet *Living Sober* be revised to add the following paragraph regarding safety and A.A. in chapter 29, page 76:

"Of course, A.A. is a reflection of the larger society around us and problems found in the outside world can also make their way into the rooms of A.A. But by keeping the focus on our common welfare and primary purpose, groups can help provide a safe and secure environment for all their members."

9. The video animation of the pamphlet "The Twelve Concepts Illustrated" (currently published by the General Service Board of A.A. Great Britain) be adapted and produced by the Publishing Department. The committee requested a progress report or rough cut be brought back to the 2023 Conference Committee on Literature.

10. The draft of the pamphlet "Young People and A.A." be approved.

11. The pamphlet "Twelve Traditions Illustrated" be updated with non-offensive, contemporary text and illustrations and that a progress report or draft pamphlet be brought back to the 2023 Conference Committee on Literature.

12. The updated pamphlet "Is A.A. for You?" be approved.

13. The updated pamphlet "Is There an Alcoholic in Your Life?" be approved.

14. The updated pamphlet "Frequently Asked Questions About A.A." be approved.

15. The updated pamphlet "This Is A.A." be approved.

POLICY/ADMISSIONS

It was recommended that:

16. Rio D., alternate delegate, Area 79 British Columbia/Yukon Territory, be seated as a Conference member at the 72nd General Service Conference because Bob K., Panel 71 delegate for Area 79 is unable to attend.
17. Christopher M., alternate delegate, Area 47 Central New York, be seated as a Conference member at the 72nd General Service Conference because Todd D., Panel 71 delegate for Area 47 is unable to attend.
18. The "Process for Approving Observers to the Conference" be changed. The revised process would allow the Policy/Admissions committee to approve routine admissions from structures outside the U.S. and Canada without having to poll the full Conference. As with the current process, the trustees' General Service Conference Committee and then the General Service Board would first need to approve the request prior to forwarding it to the Policy/Admissions Committee for their action.
19. The committee recommended that the Scope of the Conference Committee on Policy/Admissions which currently reads:

Admissions function: Is responsible for reviewing all requests for admissions to the Annual Meeting of the General Service Conference.

Be revised to read:

Admissions function: Is responsible for reviewing all requests for admissions to the Annual Meeting of the General Service Conference; and for approving routine requests for admissions from A.A. service structures outside of the U.S./Canada service structure to observe the Annual Meeting of the General Service Conference.

And that the following be added to the Procedure of the Conference Committee on Policy/Admissions:

Procedure

1. To approve routine requests from qualified representatives of other A.A. service structures to observe the Annual Meeting of the General Service Conference.
20. The compilation of all Conference committee background be made available simultaneously in English, French and Spanish.

21. The committee recommended that two persons from A.A. in Brazil, Maria Z. and Ana Elisa L., Board of Trustees “Class B,” and one person from A.A. in Argentina, a trustee, be admitted to the 72nd General Service Conference as observers. (Note: This item was passed pre-Conference using the Conference Polling process.)

PUBLIC INFORMATION

It was recommended that:

22. The following revisions be made to the pamphlet “Understanding Anonymity.” The question and answer that currently reads:

Anonymity in the digital age

Q. I maintain an Internet website and a personal page on a social media site. I also belong to an online meeting. At what level should I protect my anonymity on the Internet?

A. Publicly accessible aspects of the Internet such as websites featuring text, graphics, audio, and video can be considered the same as publishing or broadcasting. Unless password-protected, a website requires the same safeguards that we use at the level of press, radio, and film. Simply put, this means that A.A.s do not identify themselves as A.A. members using their full names and/or full-face photos.

Be changed to:

Anonymity in the digital age

Q. I maintain a website and social media pages. At what level should I protect my anonymity on the Internet?

A. Publicly accessible aspects of the Internet such as websites featuring text, graphics, audio, and video can be considered the same as publishing or broadcasting. Unless password-protected, a website requires the same safeguards that we use at the level of press, radio, and film/video. Simply put, this means that A.A.s do not identify themselves as A.A. members using their full names and/or full-face photos.

It is suggested that when A.A.s gather as A.A.s or as an A.A. group on social media pages and other similar platforms that these pages are set to “private” rather than “public.”

23. The following text be added to the pamphlet “Understanding Anonymity”:

Q. Are virtual A.A. meetings considered “Public”?

A. These online gatherings are not streamed to the general public; however, information about the meeting is provided to A.A. members, potential members, and the general public similar to in-person meetings.

While some members feel comfortable using their full names and faces other members feel it is more aligned with Tradition 11 to use only their first name and last initial or turning their camera off. For safety purposes some groups have provided helpful reminders in their group format that picture-taking or screen shots are not in keeping with anonymity principles.

24. The outdated “A.A. Fact File” be retired.

25. The format changes, two new questions and six changed questions on a 2022 membership survey questionnaire be approved.

New questions

12. Have you attended an A.A. meeting virtually (online or by phone)? (if yes, answer question 12b)

12b. Do you prefer virtual meetings or in-person meetings?

- In-person
- Virtual
- Both equally

13. What attributes do you prefer or need in meetings you attend?

- accessibility (such as no stairs, or served by public transportation)
- held in a particular language (please list language)
- other members similar to me (please describe how)
- additional characteristics (please describe)

Changed questions

14. What is your age? _____ years

15. Which of these best describes you:

- Male
- Female
- Prefer to describe

16. Relationship status:

- Single, never married
- Married or Life Partner
- Divorced
- Separated
- Widowed
- Prefer to describe _____

17. Racial and ethnic background (Check **all that apply**)

- Asian
- Black, or African American
- Hispanic, Latino, or Spanish origin
- Native American, Alaska Native, First Nations, or Indigenous
- Pacific Islander or Hawaiian Native
- White, Caucasian, or European American
- Prefer to describe _____

18. What is your employment status now? (Check **one** only)

- Employed full time
- Employed part time
- Unemployed and looking for work
- Unemployed, not currently looking for work
- Student
- Retired
- Homemaker

19. If you are employed, what is your job? _____

26. After a thorough review of the professional survey methodologist report detailing actions to perform a sound membership survey, a 2022 A.A. Membership Survey be conducted with a budgeted cost not to exceed \$20,000. The process will include mailing, digital back-end response and analysis, creation of message and distribution, including a "How to video" for groups/members.

REPORT AND CHARTER

It was recommended that:

27. Chapters 8, 9, 10, 11 and 12 of *The A.A. Service Manual* be revised to correct inaccuracies and to provide clarity and consistency on the roles, responsibilities and relationships between the General Service Office, AA Grapevine and A.A. World Services, Inc. (Note: Because 2023 is a printing year these changes would be reviewed by the A.A.W.S. Board, AA Grapevine Board and the General Service Board prior to being brought to the Conference Committee on Report and Charter. This process is in keeping with the 2018 advisory action regarding review of *The A.A. Service Manual Combined with Twelve Concepts for World Service*.)

28. Items 5 and 6 that relate to Regional Directories be removed from the Scope of the Report and Charter Composition, Scope and Procedure. (Note: Regional Directories are no longer being produced.)

TREATMENT AND ACCESSIBILITIES

It was recommended that:

29. The Long Form of Tradition Five be added to the pamphlet "The A.A. Group" on page 12 in the section "What is an A.A. Group?" at its next printing.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Treatment and Accessibilities.

TRUSTEES

It was recommended that:

30. The following slate of trustees of the General Service Board be elected at the annual meeting of the members of the General Service Board on April 30, 2022, following presentation at the 2022 General Service Conference for disapproval if any:

Class A Trustees

Molly Anderson
Linda Chezem, J.D.
Sr. Judith Ann Karam, C.S.A.
Hon Kerry Meyer
Al Mooney, M.D., FAAFP, FASAM
Andie Moss
Kevin Prior, MBA, CFA, CPA

Class B Trustees

Cathi C.
Jimmy D.
Josh E.
Francis G.
Tom H.
Reilly K.
Deborah K.
Trish L.
Mike L.
Paz P.
Marita H. R.
Joyce S.
Irma V.
Carolyn W.

31. The following slate of officers of the General Service Board be elected at the annual meeting of the members of the General Service Board on April 30, 2022, following presentation at the 2022 General Service Conference for disapproval if any:

Chairperson:

Linda Chezem, J.D.

First Vice-Chairperson:

Jimmy D.

Second Vice-Chairperson:

Francis G.

Treasurer:

Kevin Prior, MBA, CFA, CPA

Secretary:

Cathi C.

Assistant Treasurer:

Paul Konigstein*

Assistant Secretary:

Jeff W.*

**G.S.O. employees*

32. The following slate of directors be elected at the annual meeting of the members of the A.A. World Services Corporate Board on April 30, 2022, following presentation at the 2022 General Service Conference for disapproval if any:

Cathi C.
Vera F.
Deborah K.
Clinton M.
Irma V.

Carolyn W.
John W.
Bob W.*
Jeff W.*

**G.S.O. employees*

33. The following slate of directors be elected at the annual meeting of the members of the AA Grapevine Corporate Board on April 30, 2022, following presentation at the 2022 General Service Conference for disapproval if any:

Molly Anderson
Chris C.
Josh E.
Cindy F.
Tom H.

Coree H.
Mike L.
Paz P.
David S.

**AA Grapevine employee*

34. The “Suggested Procedure to Reorganize the General Service Board and the boards of A.A.W.S., Inc. and AA Grapevine, Inc.” be approved as one acceptable pathway to a whole or partial reorganization of the Boards, understanding that, as provided by the Conference Charter, the final process will be determined by whichever General Service Conference might be considering reorganization.

35. The trustees’ Literature Committee revise the pamphlet “Do You Think You’re Different?” to update the stories to represent greater diversity and bring back a draft pamphlet or progress report to the 2023 General Service Conference.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Trustees.

April 2022

72nd GENERAL SERVICE CONFERENCE COMMITTEE CONSIDERATIONS

AGENDA

Committee Considerations:

- The committee expressed appreciation for the special Board presentation related to the participation of online groups in the U.S./Canada service structure at the 72nd General Service Conference.

The committee agreed that a sharing session with more time for a broader range of perspectives from among Conference members would be helpful. The committee requested that the General Service Board conduct an interactive sharing session at the 73rd General Service Conference on the participation of online groups in the U.S./Canada service structure and include the following question within the framework of the sharing session:

- What are the successes and challenges at the group, district and area levels with respect to this topic?

ARCHIVES

Committee Considerations:

- The committee reviewed the Archives Workbook and expressed satisfaction with the content. The committee also received a verbal report on some of the revisions and updates to the draft workbook, including:
 - New shared experiences and a new subsection from local archivists on specific topics pertaining to archival work;
 - Revised Guidelines for Collecting Oral Histories to include text offering suggestions on ways to conduct ASL interviews with members in the Deaf community to offer a wider diversity of sharing;
 - Replaced gender-specific language throughout the workbook;
 - Updated Archives policies; and other minor editorial updates.

COOPERATION WITH THE PROFESSIONAL COMMUNITY

Committee Considerations:

- The committee reviewed a progress report on the LinkedIn page implementation and an update from the senior digital communications analyst. The committee requested that a progress report be brought back to the 2023 Conference Committee on C.P.C. and suggested that it include the following content:
 - An additional cadence strategy that increases the number of posts per month developed over the year.
 - A strategy of posting often, to increase the search result ranking.
 - Posts targeted to professionals on topics such as A.A. anonymity, Self-Support, cooperation without affiliation, and our public relations policy.
- The committee also discussed a comprehensive approach in exploring and optimizing digital resources. The committee requested that the staff secretary send a memo to the trustees' Public Information Committee with the following suggestions to be included as part of the Comprehensive Media Plan (CMP):
 - Explore effective ways to post videos and documents on non-A.A. platforms.
 - Noting the multiple committee and Board discussions on the use of QR codes, identify where and how to approach QR code usage in A.A. materials at C.P.C./P.I. events.
- The committee reviewed the suggested revisions to the draft pamphlet "A.A. in Your Community" and received an update from the executive editor. The committee offered additional suggestions and asked the staff secretary to forward a memo to the trustees' C.P.C./T.A. committee with additional sharing and suggestions on the content. The committee requested that a progress report or final draft pamphlet be brought back to the 2023 Conference Committee on Cooperation with the Professional Community.
- The committee reviewed a progress report on the development of an outward facing pamphlet for mental health professionals and expressed their appreciation. The committee noted that utilizing a focus group was a useful approach to explore and identify the needs of mental health professionals when they are addressing the suffering alcoholic. The committee asked that the staff secretary forward a memo with additional suggestions to the trustees' C.P.C./T.A. committee. The committee requested that a progress report or draft pamphlet be brought back to the 2023 Conference Committee on Cooperation with the Professional Community.
- The committee considered a request to create a new pamphlet designed to help C.P.C. committees reach as many doctors as possible and took no action, noting that many healthcare professionals may lack the time to meet with C.P.C. committees and that health care systems differ in the U.S. and Canada. The committee suggested that service material could be developed for A.A. members on how to speak with their own healthcare provider about Alcoholics Anonymous.

- The committee reviewed the C.P.C. Kit and Workbook and asked that the following suggestions be incorporated:
 - Develop a disclaimer that clarifies that the printed version of the items in the kit may not reflect the most up to date revisions on aa.org. Online versions will reflect the most updated versions.
 - Include a list of changes of revised pamphlets and service materials based on the A.A.W.S. literature policy.
 - Include experience from online, in-person and virtual C.P.C. events and activities.
 - Use accessible formats for all digital devices.

CORRECTIONS

Committee Considerations:

- The committee reviewed the Corrections Kit and Workbook and provided a detailed list of revisions to the trustees' Corrections Committee for their consideration. During their discussion, the committee noted the increased use of online A.A. meetings in correctional facilities and suggested that G.S.O. staff gather shared experience regarding online meetings in correctional facilities for addition to the Corrections Workbook.
- The committee discussed the request to reconsider use of the term "person in custody" in A.A. literature and took no action. The committee affirmed the need for language that is inclusive and non-stigmatizing, as expressed by the 71st General Service Conference. The committee also discussed that implementation of the advisory action was already in place and that it would be premature at this time to reconsider the action.
- The committee discussed the request to limit changes to the book *Alcoholics Anonymous* and took no action. While the committee discussed the concerns expressed by the Fellowship, the committee noted that we operate on a system of trust and checks and balances and agreed that A.A.'s Twelve Concepts adequately provide guidance to our trusted servants to make decisions that reflect the informed group conscience of the Fellowship as a whole.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Corrections.

- The committee suggested that during the development of the 5th Edition Big Book the trustees' Literature Committee consider including a reference in the section of Appendices III and V that additional information is available on www.aa.org.

- The committee discussed the request to make A.A. literature changes slowly and with A.A.'s primary purpose in mind and took no action. The committee agreed the cadence and role of the annual General Service Conference already provides the appropriate guidance. The committee also noted that through Concept Four, "The Right of Participation," all members of Alcoholics Anonymous are invited to participate in the year-long process of the General Service Conference.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Corrections.

FINANCE

Committee Considerations:

- The committee reviewed the Self-support Packet and requested that the trustees' Finance and Budgetary Committee undertake a full review of the service items in the packet. The committee compiled a list of suggestions for the service material in order to provide language that is clear and consistent for the U.S. and Canada.
- The committee requested that the trustees' Finance and Budgetary Committee review the service materials and the pamphlet "Self-Support: Where Money and Spirituality Mix" to clarify that although contributions are sent to the General Service Office, contributions are made to the General Service Board of Alcoholics Anonymous. The committee asked that an update report or draft pamphlet reflecting the changes be brought to the 2023 Conference Committee on Finance for review.
- The committee discussed the agenda item "Consider request to add a historical disclaimer to the front of the book *Twelve Steps and Twelve Traditions*" and took no action. The committee agreed that the current introduction in the book *Twelve Steps and Twelve Traditions* already addresses concerns regarding the language in the book.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Finance.

- The committee discussed the agenda item "Consider request that all proposed changes to the book *Twelve Steps and Twelve Traditions* be handled in footnotes" and took no action. The committee agreed that they did not want to mandate a specific format for possible changes to a future Conference. The committee noted that future proposals for changes should be considered by the group conscience of each Conference.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Finance.

GRAPEVINE AND LA VIÑA

Committee Considerations:

- The committee reviewed the progress report on the AA Grapevine Workbook revisions and looks forward to having it available on the website, in English and Spanish. The committee also forwarded editorial suggestions for the workbook to the Grapevine office.
- The committee reviewed the progress report on the Grapevine and La Viña Instagram accounts and requested a progress report be brought back to the 2023 Conference Committee on Grapevine and La Viña. The committee appreciated the diligence of the AA Grapevine Corporate Board in considering anonymity protection when developing content for both Instagram accounts. The committee also appreciated the dedication and enthusiasm the staff applied to the Instagram accounts. The committee also forwarded suggestions to the Grapevine office to encourage members to submit anonymity-protected content to Instagram pages.
- The committee agreed to forward to the AA Grapevine Corporate Board the suggestion that Grapevine produce in the year 2023 or later:
 1. Best of Dear Grapevine (working title)
Previously published letters from the pages of Grapevine by A.A. members which were printed in the magazine's letters section, Dear Grapevine.
 2. Book for Newcomers (working title)
Previously published stories by A.A. members sharing helpful tools and suggestions during their first year in sobriety.
 3. Best of La Viña II (working title) (La Viña book)
Spanish-speaking A.A. members share their experience, strength and hope, from the pages of La Viña.
 4. Prayer & Meditation (working title) (La Viña Book)
Previously published stories by Spanish-speaking A.A. members sharing about the many ways they practice Step Eleven (possibly including some translated stories from the GV version).
- The committee discussed the wide-ranging impact the AA Preamble change has had on the Fellowship. The committee felt that after careful consideration of Fellowship feedback, it would be premature to quantify the impact when many A.A. members are still either uninformed or ambivalent about the change. The committee emphasized that at every level of our Conference process there is a reciprocal responsibility of all A.A. members and trusted servants, of participation and communication, to embrace the guiding principles of trust and transparency.

- The committee requested that the Grapevine office consider the feasibility of producing or utilizing American Sign Language (ASL) content.

INTERNATIONAL CONVENTIONS/REGIONAL FORUMS

Committee Considerations:

- The committee reviewed the update report submitted by the trustees' committee regarding surveying the Fellowship on methods of closing the Big Meetings at the International Convention. The committee understands that a survey has been developed to gather information from the Fellowship regarding aspects of the 2025 International Convention; and that a question(s) regarding use of the Lord's Prayer and options to the use of the Lord's Prayer (e.g., the Third Step Prayer, the Seventh Step Prayer and A.A.'s Declaration of Unity) will be added to the survey. It is anticipated that the survey will be dispatched in May 2022 via mail and through multiple communication platforms (e.g., *Box 4-5-9*, AA Grapevine/La Viña, etc.); and that a progress report be brought back to the 2023 Conference Committee on International Conventions/Regional Forums.
- The committee discussed ways to encourage interest in Regional Forums and attract first time attendees and suggested:
 - Consider options to the title "Regional Forum" utilizing more current language.
 - Continue utilizing digital communication options; however, also continue non-digital options to ensure full accessibility and participation by members who may not have access to technology.
- Theme: "90 Years – Language of the Heart" / « 90 ans – Langage du Cœur » / "90 años – Lenguaje del corazón"

LITERATURE

Committee Considerations:

- The committee reviewed the 2022 matrix of A.A. recovery literature. The committee agreed to follow up with the Publishing Department with suggestions regarding the usefulness and purpose of the recovery literature matrix and looks forward to reviewing the matrix at their meeting during the 2023 General Service Conference.
- The committee reviewed a draft pamphlet based on A.A.'s Three Legacies and offered additional suggestions for the trustees' Literature Committee to consider. The committee requested that a draft pamphlet or progress report be brought back to the 2023 Conference Committee on Literature.

- The committee reviewed a progress report on the update of the pamphlet “Too Young?” The committee requested that a progress report or draft pamphlet be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report on the update of the pamphlet “A.A. for the Black and African-American Alcoholic.” The committee requested that a progress report or draft pamphlet be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report on the update of the pamphlet “A.A. for the Native North American.” The committee requested that a progress report or draft pamphlet be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report regarding development of a Fourth Edition of the book *Alcohólicos Anónimos*. The committee requested that a progress report or draft manuscript be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report regarding the translation of the book *Alcoholics Anonymous* (Fourth Edition) into plain and simple language. The committee requested that a progress report or draft manuscript be brought back to the 2023 Conference Committee on Literature.
- The committee reviewed a progress report regarding strategy to make current literature accessible in all possible formats. The committee encourages the trustees’ Literature Committee to continue in their efforts to make literature accessible in all formats and provided several suggestions for more e-literature and other accessible digital platforms, such as Liquid Mode PDF for mobile screens.
- The committee reviewed the Subcommittee Report on Tools to Access the Big Book (TABB) and several requests for development of study guides from the Fellowship. The committee also reviewed the minutes of the discussions on this item by the trustees’ Literature Committee. The committee noted that additional information would be needed in order to provide direction on these requests. The committee requested that the trustees’ Literature Committee provide further information regarding the purpose of the proposals and examples of what Big Book or *Twelve Steps and Twelve Traditions* study guides would look like.
- The committee reviewed a draft of the Literature Committee workbook and noted that the development of the workbook is moving in the right direction. The committee provided several suggestions regarding the length and content of the workbook and requested that a revised draft be brought back to the 2023 Conference Committee on Literature for review.
- The committee discussed the changes to the text of the book *Twelve Steps and Twelve Traditions* resulting from advisory actions of the 71st General Service

Conference and took no action. The committee noted that there does not appear to be a consensus on the changes among A.A. members at the local level.

- The committee reviewed a progress report regarding development of a Fifth Edition of the book *Alcoholics Anonymous*. The committee requested that a progress report or draft manuscript be brought back to the 2023 Conference Committee on Literature.

POLICY/ADMISSIONS

Committee Considerations:

- The committee reviewed the progress report from the Subcommittee on Equitable Distribution of Workload regarding year one of the three-year pilot. The committee noted that the plan allowed fifty more Delegates to participate more equitably in the Conference Committee process and appreciated the spiritual aspect of that accomplishment. The committee also noted the workflow, communication, and scoring tool challenges documented in the report, as well as the significant challenges to areas and to the group conscience process caused by moving up the deadline for submitting proposed agenda items to September 15. The committee hopes that whatever can be done to address these challenges will be done over the next two years of the pilot.
- The committee reviewed the G.S.O. general manager's report regarding General Service Conference site selection, noting with appreciation the level of detail regarding specific sites considered. The committee requested that the next site selection report provide detail on the financial, logistical, and spiritual implications of holding the General Service Conference at other locations throughout the eight regions of the U.S./Canada service structure, perhaps in rotation with the New York City metropolitan area.
- The committee reviewed the dates for the 2026 General Service Conference. In order to provide additional flexibility to the General Service Office management in contracting the most cost-effective and appropriate venues for the General Service Conference, the committee agreed to select three proposed dates for the 76th General Service Conference. The committee selected the following dates in order of preference for the 76th General Service Conference: April 26-May 2, 2026; April 19-25, 2026; and May 3-9, 2026. The committee noted that these proposed Conference dates do not conflict with any significant holidays and allow the Fellowship ample time before the Conference to review and discuss agenda items. The committee asked that all Conference members be notified of the final dates for the 76th General Service Conference as soon as they are finalized by G.S.O. management.
- The committee reviewed with appreciation the progress report on the development of a process using virtual meeting technologies for polling the General Service Conference between meetings and looks forward to development of the process.

- The committee reviewed the Progress Report from the trustees' Ad Hoc Committee on the Participation of Online Groups in the U.S. and Canada Service Structure and expressed appreciation for the ad hoc committee's work. Given the Fellowship's interest in this topic and a desire for accountability to the Conference, the Policy/Admissions committee requests a progress report be provided as part of their background material in advance of the 73rd General Service Conference.
- The committee considered the request to revise the pamphlet "Questions and Answers on Sponsorship" to reflect shared experience on service sponsorship and took no action. The committee felt that the topic of service sponsorship is already addressed well in the current version of the pamphlet "Questions and Answers on Sponsorship" and in the current A.A. *Service Manual/Twelve Concepts for World Services*.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Policy/Admissions.

PUBLIC INFORMATION

Committee Considerations:

- The committee reviewed and accepted the 2022 Public Information Comprehensive Media Plan (CMP). The committee expressed support for the vision and architecture and reported that this version of the CMP brings a practical and implementable plan into vision. The committee agrees it serves as an inventory of ongoing work and plans, a guideline for the General Service Office and AA Grapevine Office in their work, budgeting processes, and HR planning to effectively support A.A. members in carrying the message to all who suffer from alcoholism.

The committee offered the following suggestions for the next iteration of the CMP to be brought back to the 2023 Conference Committee on Public Information.

- Continue to focus on standardizing a unified stylistic approach in our messaging and media.
- Create a synopsis or executive summary of the CMP as the complete document is detailed.
- Now that we have a CMP that outlines many channels of work the committee requested the Trustees ensure we do not lose the work that is captured and avoid trying to branch off into too many directions and digital platforms.
- Consider the creation of a short video capturing how a Comprehensive Media Plan can be a helpful guidepost as we seek to use new and existing communication platforms, in keeping with our Traditions.

- The committee recognized that we are a Fellowship of varying technical abilities. The committee noted the importance of ensuring we are not leaving anyone with technical barriers behind.
- Include additional information in the CMP on how Alcoholics Anonymous can connect with the professional community.
- Use consistent A.A. language throughout the CMP versus more marketing or business terminology.
- The committee reviewed and accepted the trustees' PI Committee report on the usefulness and effectiveness of the A.A.W.S. YouTube account. The committee offered the following suggestions and looks forward to a report to be brought back to the 2023 Conference Committee on Public Information.
 - Staff continue to update the A.A.W.S. YouTube account to maximize its effectiveness as a social media channel to carry the message to the alcoholic.
 - Improve the ability to search and locate our A.A.W.S. YouTube channel as members have shared it is difficult to find and many are unaware that we have a YouTube channel.
 - Consider adding more Spanish video content.
- The committee reviewed and accepted the 2022 trustees' Public Information Committee report on the Google Ads performance. The committee encouraged G.S.O. to develop an annual project calendar relating to Google Ads. The committee noted that the office should continuously optimize the Google Ads campaigns based on standard best practices in keeping with A.A. Traditions focusing on target audiences utilizing A.A. literature we currently have and that may be developed. The committee offered the following suggestions and looks forward to the report to be brought back to the 2023 Conference Committee on Public Information:

The Communication Services Department in cooperation with the staff secretary should make the following updates to the campaigns to ensure improved campaign performance.

- Evaluate and experiment with ad targeting
- Creation of more and diverse content
- A/B test ad copy and design
- Add/remove keywords and negative keywords
- Change keyword match type
- Test multiple landing page options
- Approve/deny basic campaign suggestions provided by Google Ads
- Review analytics on messaging to ensure it is reaching the target audience
- Include keyword testing of AA Google Ads searches to ensure they are being made available to those seeking help with a drinking problem.

- The committee reviewed and accepted the Communication Services Department report on the A.A.W.S. Meeting Guide App. The committee looks forward to a report to be brought back to the 2023 Conference Committee on Public Information. The committee suggested that the Meeting Guide App keep its focus on providing information on locating A.A. meetings.
- The committee reviewed and accepted the 2021 annual reports from the trustees' Public Information Committee regarding aa.org. The committee finds the website is easier to navigate and user-friendly. The committee suggested that G.S.O. continue to improve our search engine optimization, setting priorities and reasonable goals to move forward.
- The committee reviewed and accepted the 2021 annual report "AAGV/La Viña Website, Marketing and Podcast" regarding aagrapevine.org. The committee finds recent modernization of the Grapevine website to be effective and inviting. The committee finds the AA Grapevine Podcast is well received by many A.A. members and an effective method for sharing the collected voices of A.A. members. The committee noted that the current hosts might limit attraction to all members, potential members, or professionals and to consider the full intended audience regarding diversity, attraction, and belonging.
- The committee reviewed and accepted the distribution and tracking information for the video PSAs:
 1. Sobriety in A.A.: My Drinking Built a Wall
 2. Sobriety in A.A.: When Drinking is no longer a Party.

The committee encourages enhancing our future tracking and distribution to include comparison analytics to other non-profits with public service announcement distribution.

- The committee reviewed and accepted the 2022 report on the "Relevance and Usefulness of Video Public Service Announcements." The committee found the current Conference-approved PSAs to be relevant and useful. In assessing the need for a new video PSA, the committee did not see the need at this time.
- The committee reviewed and accepted the 2022 trustees' Public Information Committee feasibility research on paid placement of PSA videos on streaming platforms and requested that further research be conducted. The committee offered the following suggestions and looks forward to a report to be brought back to the 2023 Conference Committee on Public Information.
 - Committee members would like to see additional research comparing paid versus donated media value ads and the effectiveness of these different approaches.
 - Include research on Canadian streaming platforms to better understand PSA regulations and the specific streaming platforms found within Canada.

- Focus on obtaining A.A. member feedback from various age groups on the desire from the Fellowship to embark on A.A. paid placement ads on streaming platforms.
- The committee reviewed the progress report and G.S.O. Podcast Plan and considered all the proposals, and the work completed this past year. The committee met with the Grapevine publisher, Communication Services staff, and Publishing staff who responded to key questions. The committee suggested that the trustees' Public Information Committee, Communication Services Department, and A.A.W.S. Publishing Department in cooperation with the staff secretary, focus on proposal one, to consider moving in the direction of creating a G.S.O. Podcast using the AA Grapevine podcast experience.

The committee shared that the focus described in the 2021 Advisory Action, "Podcasts providing sharing within the Fellowship and information about A.A. to the public be produced and distributed by G.S.O. in cooperation with the Grapevine Office," is on target and that G.S.O. can create episodes on many service-related discussion topics. The committee feels that the different topic focus will help avoid competing with the Grapevine Podcast. To support the successful continued development of the G.S.O. Podcast the committee offers the following suggestions and looks forward to a progress report to be brought back to the 2023 Conference Committee on Public Information.

- Entrust G.S.O. to manage the podcast's creation and adherence to A.A. principles to allow the seamless production of a regular series of episodes.
- Ask the trustees' Public Information Committee to research the best methods for future podcast episodes to be completed in Spanish and French.
- Develop the methodology to invite participants in recorded sessions based on topics to include our trustees, staffs, and members in the episodes.
- Establish internal and external resources to support the production of the G.S.O. Podcast. It may be helpful to engage freelance support that brings experience on creative Podcast development and formatting.
- Implement analytics as described in the G.S.O. Podcast Plan to report annually to the Conference Committee on Public Information.
- The committee considered the suggestion to revise the flyer "A.A. At a Glance" and requested that the trustees' Public Information Committee and staff secretary focus improvements based on the following suggestions and looks forward to a progress report or draft flyer to be brought back to the 2023 Conference Committee on Public Information.
 - Keeping most of the content messaging of this effective Public Information tool, modernize the look and language of the flyer.

- Remove any reference to the word “hopeless drunks” to focus more on the solution, not the problem in this communication.
- Update the contribution and self-support language to remove any reference to a dollar amount of contribution.
- The committee considered the suggestion to revise the pamphlet “Speaking at Non-A.A. Meetings” and asked that the trustees’ Public Information Committee move forward with the update. The committee asked that the staff secretary start with the draft pamphlet provided for review. In addition, the committee shared their own editorial revisions. Finally, the committee requested the staff secretary send a memorandum to the A.A.W.S. Publishing Department of all changes and looks forward to a progress report or draft pamphlet to be brought back to the 2023 Conference Committee on Public Information.
- The committee considered the request to replace the “A.A. Fact File” with a service material version of a new digital P.I. Press Media Kit. The committee reviewed the new digital P.I. Press Media Kit and offered suggestions to the “Who are A.A. members” and the “24-hour plan” sections.
- The committee considered the request to create a new form of communication to address anonymity on social media by reviewing a draft survey developed to gather shared experience from the Fellowship. The committee requested the trustees’ Public Information Committee and staff secretary focus on distributing the survey, to all age demographics, particularly a young population, and obtain results that will inform decisions on any future new form of communication. The committee looks forward to a progress report to be brought back to the 2023 Conference Committee on Public Information.
- The committee discussed the content and format of the P.I. Kit and Workbook. The committee noted the updated content list provided by the staff secretary and agreed to all the changes.

REPORT AND CHARTER

Committee Considerations:

- The committee accepted a report from the Publishing Department outlining the General Service Office process for timely and accurate preparation and publication of the 2022 General Service Conference *Final Report*.
- The committee discussed the General Service Conference *Final Report* and noted the following:

The committee reiterated their support for last year’s committee consideration and appreciated the use of digital versions and encouraged the Conference coordinator to continue noting the availability of these in pre-Conference documents.

The committee noted the importance of the *Final Report* and encouraged area delegates to make its local reporting innovative and fun, especially considering the use of new digital technologies.

The committee also noted the importance and effectiveness of making use of Fellowship Connection to connect the trusted servants in the service structure to the digital version of the *Final Report*. The committee suggested that the following local efforts might be helpful in these initiatives:

- An area or district thank you letter and an invite to the area assembly with a link to the *Final Report*.

(Note: Fellowship Connection lists GSRs and these trusted servants can be introduced to their DCM and/or area delegate and be invited to participate in the local district and area discussions of the General Service Conference.)

- Areas consider making the *Final Report* accessible in newly digital formats.
- The creation of a local anonymity-protected voice only power point.

(Note: The *Final Report* reflects Conference actions and discussions, therefore the committee wanted to express that the *Final Report* is an extension of the experience we learn about in *The A.A. Service Manual*.)

- The committee discussed the request to include the G.S.R. preamble in the pamphlet “G.S.R.: Your Group’s Link to A.A. as a Whole” and took no action. The committee agreed that the GSR pamphlet adequately describes the role and purpose of a G.S.R. The committee agreed that this statement is better left to local group autonomy.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Report and Charter.

- The committee reviewed the progress report from A.A.W.S. Publishing on a new section to be added at the end of the *Twelve Concepts for World Service* titled “Amendments.” Bill W. references an Amendments section in the introduction to the *Twelve Concepts for World Service* and the committee wanted to reaffirm the 2021 advisory action that: “A new section be added at the end of the *Twelve Concepts for World Service* titled ‘Amendments,’ and that it contain an updated version of the Concept XI essay that incorporates the information in the current footnotes and endnotes, along with comprehensive descriptions of the current General Service Board committees.” The committee requested that the staff secretary work with A.A.W.S. Publishing on a draft update of the section to be brought back to the 2023 Conference Committee on Report and Charter.
- The committee reviewed several chapters of *The A.A. Service Manual* and wanted to note the following.

The A.A. Service Manual can be utilized for all individuals involved in the General Service structure. The text is not limited to new people in service or only G.S.R.s.

Class A trustees, appointed committee members, nontrustee directors and other roles in general service should be able to draw upon the experience shared in specific chapters.

- The committee followed up on the 2021 committee consideration regarding updating and continuing to make available the print listing of Central Offices, Intergroups and Answering Services for the United States and Canada (Item F-25). The committee discussed the estimated cost to fulfill this request as well as results of a poll involving 107 Intergroup/Central Offices and decided unanimously to request the General Service Office retire this document and remove it from aa.org. The committee noted that cooperation between local areas, districts and Intergroups/Central Offices is important in helping prospective A.A. members find Alcoholics Anonymous, highlighting that local services, coupled with data stewardship, can help ensure accuracy of Intergroup/Central Office locations. In addition, the committee encouraged communication and sharing of ideas through the ICOAA seminar and the General Service Conference. The committee recognizes an overdependence on G.S.O. and recognizes that in some cases the necessity and importance of local relationships is overlooked.
- The committee discussed the request that the chapter titled “The Doctor’s Opinion” be returned to page one, as it was in the First Edition of the book *Alcoholics Anonymous* and took no action. The committee noted that Bill W. was involved in the repagination of *Alcoholics Anonymous* for the second edition. It was also noted that such a change would impact other pieces of A.A. literature that reference pages in the book *Alcoholics Anonymous*. The committee added that they did not recognize a strong “spiritual need” to revert to the original pagination.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Report and Charter.

- The committee discussed a possible edition of *The A.A. Service Manual* in American Sign Language (ASL). While aware of the long list of projects and current workload at G.S.O., the committee requested that the A.A.W.S. Board research the need for and feasibility of a translation of *The A.A. Service Manual Combined with the Twelve Concepts for World Service* into ASL and asks that a report be brought to the 2023 Conference Committee on Report and Charter. In addition, the committee encourages local areas, districts, and Intergroups/Central Offices to make ASL interpretation and service opportunities more accessible to the Deaf community.

TREATMENT AND ACCESSIBILITIES

Committee Considerations:

- The committee discussed and accepted a progress report on the development of a revision to the pamphlet “A.A. for the Older Alcoholic.” The committee requested that the trustees’ Cooperation with the Professional Community/Treatment and Accessibilities Committee keep the following suggestions in mind:

- Include stories of only those who found recovery from the age of 60 years or older.
- Form a working group to help gather sharing from A.A. members who found recovery after age 60.
- Consider who is the target audience.
- Conduct a broader call out for stories through multiple distribution methods.
- Include stories of senior alcoholics with health issues, are hard of hearing, are immigrants, and have experience in finding recovery or barriers to online meetings.
- Consider a new format for the pamphlet that is more accessible, noting that the current foldable format is challenging to open and navigate pages for those who may have dexterity challenges.

The committee also provided additional notes on gaps in the stories to the committee secretary to be forwarded to the trustees' Cooperation with the Professional Community/Treatment and Accessibilities Committee.

The committee requested that a progress report or draft pamphlet be brought to the 2023 Conference Committee on Treatment and Accessibilities.

- The committee reviewed and accepted a progress report on military audio interviews and suggested that the trustees' Cooperation with the Professional Community/Treatment and Accessibilities Committee:
 - Reach out to military senior leadership.
 - Seek interviews from members in various military/armed forces branches.
 - Consider broader distribution channels, through diverse communication methods such as AA Grapevine, La Viña, WhatsApp, and L/M.
 - Distribute a questionnaire to interviewees for the audio-military project.
 - The military consultants on the trustees' Cooperation with the Professional Community/Treatment and Accessibilities Committee develop a project plan that will include reporting to the entire trustee committee.
- The committee discussed the draft version of the A.A. Guidelines for Remote Communities and offered the following suggestions:
 - The committee encourages G.S.O. Publishing to continue to maintain the most current cultural terminologies.
 - Remove the names from the sharing in the guidelines (though currently anonymity protected; highlight the message rather than the name).
 - Remove the section "Three Challenges" and replace it with the title "Challenges in carrying the message to underserved populations" and include broader sharing with culturally sensitive language.
 - Remove the current sharing on sponsorship from the section "Spanish-Speaking Women in A.A. Remote Community" and include sharing that positively highlights the importance of sponsorship.
 - Also include in the section "Spanish-Speaking Women in A.A. Remote Community" information on special-interest meetings/groups, like what is

shared in the Conference-approved pamphlets “Hispanic Women in A.A.” and “Women and A.A.”

- Expand the section and title on online group/meeting resources to include a broader cross-section of digital sharing and resources.

The committee asked that the staff secretary to revise the service piece and looks forward to it being made available to Remote Committees once the updates have been made.

- The committee discussed the contents and format of Treatment Kit and Workbook. The committee noted with appreciation that the suggestions provided in the 2021 Committee Consideration that will be implemented at the next Kit update.
- The committee discussed the contents of the Accessibilities Kit and Workbook and suggested that the section “Sharing Experience” in the workbook include experience on A.A. members with service animals.
- The committee discussed the content and format of the Kit and Workbooks. The committee encourages G.S.O. to continue to explore and develop digital approaches to publishing and updating A.A. resources so that changes can be updated more quickly and efficiently with the most up-to-date resources for local committees. The committee also noted the importance that print versions also be made available to those who prefer to receive printed materials.
- The committee considered a request to remove the sentence “Nobody has ever died of lack of sleep” in the section “Getting plenty of rest” in the booklet *Living Sober* and took no action. The committee noted that the section includes this comment later in the chapter: “If the condition persists, it may be advisable to check with a good physician who understands alcoholism well.”

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Treatment and Accessibilities.

TRUSTEES

Committee Considerations:

- The committee reviewed the resumes, and approved as eligible for election, all Class B trustee candidates for the Eastern Canada and Pacific regions.
- The committee considered a request to revisit highlighting service roles at the group level in the pamphlet “The A.A. Group” and took no action. The committee appreciated the discussion about the role and attitude of humility of trusted servants. They acknowledged that the phrases “holding office” and “officer” are used in several sections of the pamphlet, and have equivalent meaning to being a trusted servant. It was also noted that groups are free to adapt the inventory questions to suit their needs.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Trustees.

- The committee reviewed the pamphlet “Do You Think You’re Different?” and requested that the trustees’ Literature Committee begin to look at the accuracy and effectiveness of direct translation practices, resulting in an ineffective vehicle to presenting an authentic and culturally relevant message to linguistic communities.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Trustees.

- The committee also requested that the AA Grapevine board consider using “Do You Think You’re Different?” as a recurring theme. This would allow for the presentation of a diverse group of current voices finding a common identification.
- The report of the trustees’ Nominating Committee noted they had begun discussion of thread-based forums and that more discussion is needed. The Conference committee had a discussion on thread-based forums which could allow better communication throughout the Conference structure and is forwarding a summary of their suggestions to the trustees’ Nominating Committee.

Recommendations Not Resulting in Conference Advisory Actions

These recommendations were presented but did not achieve a majority.

LITERATURE

- The draft pamphlet “The Twelve Steps Illustrated” be approved with minor editorial revisions.
- A second volume of the book *Experience, Strength and Hope* be developed with stories dropped from the Fourth Edition of the Big Book, *Alcoholics Anonymous*, and that a progress report be brought to the Conference Committee on Literature once development of the publication is in progress.

POLICY/ADMISSIONS

- The paragraph in the story “Freedom from Bondage” which was removed due to pagination issues from the fourth edition of the book *Alcoholics Anonymous* be restored in all future printings and publications in which the story is included.

Note: As a result of the 2021-22 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Policy/Admissions.

Recommendations Passed by Simple Majority

There were no recommendations passed on a simple majority vote that did not receive the two-thirds vote necessary to become a Conference Advisory Action.

Floor Actions Not Resulting in Conference Advisory Actions

- With the translation of the book *Alcoholics Anonymous* (Fourth Edition) into plain and simple language, that the Twelve Steps, the Twelve Traditions, and the Twelve Concepts, not be translated into plain language in any way: that these remain in the existing form in English as in previous editions of the book *Alcoholics Anonymous*. (**Conference declined to consider.**)
- The General Service Conference impose a one-year moratorium on any new agenda item received through September 15, 2022, with new agenda items held to be placed on the agenda for the 74th General Service Conference, allowing the General Service Board and its corporate affiliates time to adjust and align their processes to accommodate the 2022 Policy and Admissions recommendation to provide simultaneous translation of all background material. (**Conference declined to consider.**)

- The trustees' Ad Hoc Committee on Participation of Online Groups develop a plan to create one or more non-geographic Areas for online and telephone groups in the U.S./Canada General Service Conference structure, with a progress report on the plan to be presented to the 73rd General Service Conference Committee on Policy and Admissions.
- That the following GSR Preamble be added to the pamphlet "Your Group's Link to A.A. as a Whole":

The GSR Preamble

We are the General Service Representatives. We are the link in the chain of communication for our groups with the General Service Conference and the world of A.A.

We realize the ultimate authority is a loving God as he may express Himself in our Group Conscience. As trusted servants, our job is to bring information to our groups in order that they can reach an informed group conscience. In passing along this group conscience, we are helping to maintain the unity and strength so vital to our fellowship.

Let us, therefore, have the patience and tolerance to listen while others share, the courage to speak up when we have something to share, and the wisdom to do what is right for our group and A.A. as a whole.

(Conference declined to consider.)

- The trustees' Committee on the General Service Conference evaluate the current process of developing Conference background material and bring back to the 2023 General Service Conference Committee on Policy/Admissions a plan that describes the process of developing background material, keeping in mind the Conference desire for background material to be targeted, balanced and with relevant historical content.
- The Advisory Actions from Panel 71:

Advisory Action 18 for changes to page 117 phrase "opposite sex" with the word "partner"

Advisory Action 19 changes to page 66, "No one wants to be angry enough to murder, lustful enough to rape, gluttonous enough to ruin his health. No one wants to commit the deadly sins of anger, lust or gluttony"

in the book *Twelve Steps and Twelve Traditions*, be returned to the original text.
(Conference declined to consider.)

- The 1995 Conference Advisory Action be reaffirmed that the first 164 pages of the Big Book, the Forewords, "The Doctor's Opinion," "Doctor Bob's Nightmare" and the Appendices remain as is.